



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Aged Care Pathways
Date: 23/3/17

Present: Prue Oake, Tania Robertson, Sarah Jarvis, Lisa Hickson, Mark Trebilcock, Janine Callegari, Jenny Moore

Apologies: Filomena Occhiodoro, Carol Anderson, Jacqui Mortimer, Cathy Wiseman, Nick Thompson, Rachael Fawcett

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">Welcome and apologies	
Previous minutes & business arising	<ul style="list-style-type: none">Minutes (October 2016) accepted, no business arising	
Data Exchange: A Partnership Approach, Client Survey	<p>A Partnership Approach fact sheet and Client Survey Discussion paper was distributed.</p> <p>Discussion re Partnership approach</p> <ul style="list-style-type: none">No funding to access – questions about who and how it gets done - Possibly include the questions in the annual review/survey but then how does that get transferred to the Data Exchange on-line survey??Normal process would be to give more than one option to do the survey (hard-	

copy). Most over 80's don't have access to a computer.

- Seems to be quite intrusive
- The word 'goal' is a difficult term for older people to understand

CHSP Discussion

- No domestic, no gardening available
 - Timely, appropriate services for palliative care clients is a big issue – generally ACAT don't see them because of time issues...it is too late...so they come through to the RAS. CHSP providers find it difficult to pick them up because of their complexity of needs. The issues around palliative care are massive.
 - Apparently Dom Care will assist during the last week of life
 - Sarah (City of Mitcham) - having to reject some transport referrals because of high needs of clients
 - ACAT are needing to send clients to the RAS to access for CHSP services because they are on the National wait list - but often not able to accommodate
 - Some upgrades are coming through – not always appropriate.
 - Will only re-ACAT if extreme circumstances. 2% are being reassessed nationally....but MAC don't know their needs have changed without another assessment
 - When HCP clients receive the letter their code is activated
 - 90% RAS assessments want cleaning
 - On-going medication management is an issue – the high cost is one of the problems
 - Clients with a disability are being seen by the RAS
 - There is the CoS program: 'The Commonwealth Continuity of Support (CoS) Programme makes sure that older people with disability currently receiving state and territory-managed specialist disability services, who are not eligible for the National Disability Insurance Scheme (NDIS), receive ongoing support.'
- <https://agedcare.health.gov.au/programs-services/commonwealth-continuity-of-support-programme>

	<p>Case Study Discussion</p> <p>The group reviewed a case study from Junction Australia. A 65 year old male, living in community housing – property is in extremely poor condition. Client is on a methadone program, has vascular dementia, zero capacity. Has received an ACAT – on waitlist for HCP.</p> <p>Conclusion: CHSP is not equipped to support such high care clients. Is residential care the most reasonable solution?</p>	
Because I Can	Completed activity 2 & 2a	
Information Sharing	<p>Sarah (City of Mitcham) – Waitlist for window clean. More complex clients unable to support. Small group outings going well, Cumby Crew - under 65yrs with a disability meeting regularly. Transport – getting more complex referrals.</p> <p>Jenny (Carer Support) – Managing 8 different carer groups. Funding will change as NDIS develops.</p> <p>Terry (city of Onkaparinga) – Respite is on red light, men’s group Wednesday, fishing Friday, shed Thursday.</p> <p>Mark (Aged Care Alternatives) - service information hub on Fullarton Road, enquiries about MAC, enquiries about fees for residential, use the DPS guide as a reference, send out packs with rebate schemes and information about advanced care directives.</p> <p>Janine (Care and Share) – Referrals are slow. Beginning to market the service and offering come and try.</p> <p>Prue (Life Care) – More referrals for social support, OT home safety assessments and Norman Hose</p>	

Next meeting date: 27/4/17

Time: 2.00 - 4.00 pm

Venue: City of Marion, Mayors Parlour