



SOUTHERN SERVICES  
REFORM GROUP

**SSRG Workgroup Meeting**  
**Workgroup: Pathways**  
**Date: 26 October 2017**

Present: Melinda Olsson (Anglicare); Angela Lovett (ACNA RAS); Jordana Wilks (City of Mitcham in place of Julia Overton); Helen Carmichael (City of Onkaparinga), Terry Hales (City of Onkaparinga)

Apologies: Prue Oake (Life-Care); Julia Overton (, Sally-Anne Warnes (City of Onkaparinga), Rachael Fawcett (City of Holdfast Bay); Janine Callegari (Care and Share Trinity); Cathy Fulton (Resthaven); Diane Lorimer (Life Without Barriers)

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none"><li>welcome and apologies</li></ul>	
Guest Speaker	<p>Cancelled, Phil Allan from ACSA, Wellness and Reablement, <i>From Theory to Practice</i> for providers.</p> <p>Those at the meeting were interested in finding out more and how to measure reablement DEX score reporting (Jordana -City of Mitcham), they are doing it in WA and maybe it is leading into this.</p> <p>Discussion included the following notes:</p> <ul style="list-style-type: none"><li>Making a cup of coffee will take a lot longer under reablement</li><li>Pre-and post score, get back to cleaning the house for themselves</li><li>At the moment, disability etc. needs to be entered, but there is no verification of it.</li></ul>	

<p>Introduction, previous minutes &amp; business arising</p>	<ul style="list-style-type: none"> <li>• previous minutes accepted</li> <li>• introductions were made around the table</li> </ul> <p>No one else in attendance at meeting, Terry verified that the previous minutes were correct.</p>	<p>Send link to Ageing and Technology app once complete - HC</p>
<p>Because I Can</p>	<p>Explained what it is all about it; And did the Eating Wisely section.</p>	
<p>CHSP Section 3 - Grandfathering</p>	<p>Transition arrangements for existing 'grandfathered' clients. Discussion included:</p> <ul style="list-style-type: none"> <li>• Grandfathered clients are already in the DEX.</li> <li>• At the moment there is not a process to cease services, example of lady who had a car accident and was receiving support for showering. (The carer would arrive and just watch the person shower, not help, years after the accident and a long time after the service was no longer needed). In this instance, originally the physical activity was reduced; and because the service provider did not review the client at any stage to access if the service was still needed, it continued for years.</li> <li>• Jordana (City of Mitcham) noted that they review their services for each client every year. But there is some confusion; maybe they weren't closing them off the portal?</li> <li>• Angela (ACNA RAS) noted they are trying to put recommended end dates to meet their goals when RAS assess.</li> <li>• But WHO identifies they have not met the goal. The service provider? RAS can't close goal if the service provider has not done it, they can't go in.</li> <li>• RAS responsible for support plans. The service provider has the responsibility and have the flexibility on how to provide services. In WA RAS is ringing client and provider every year to review the support program, everyone is involved. RAS is the coordinator.</li> <li>• Angela (ACNA RAS) says it is up to the provider to look at the referral and ensure it is appropriate.</li> <li>• Gutter clean an issue for under 65's who are on HACC and does NDIS cover it?</li> <li>• The important question is: Does not getting this service prevent them from staying at home?</li> </ul>	

	<ul style="list-style-type: none"> <li>• Multiple services are a real problem</li> <li>• Jordana advised that the City of Mitcham is not applying for NDIS.</li> <li>• Angela (ACNA RAS) explained that people don't know what services they are receiving and from whom – CHSP, package, private.</li> <li>• Jordana (City of Mitcham) did a review by adding in a question, 'What home care package are you on?' The answers were all over the place, from Domestic Assistance, Council, HACC. Services are no longer an entitlement.</li> </ul>	
Project Officer update, include	<p>State-wide Collaborative Projects – Celebrate and Collaborate workshop with Sector Support and Development Providers to uncover gaps and priorities and help inform the collaborative projects into 2020.</p> <p>Dementia Workgroup – Second co-production project meeting was held on 3 October and again was successful in building trust and developing a shared space to explore respite and dementia.</p> <p>Ageing and Technology Workgroup – The final project is in the hands of the web developers and we are in the final stages to being able to launch.</p>	
Information sharing	<p>Angela (ACNA RAS) – focusing at moment on different assessment style, hands on, watching the client (show and tell) to give them tips. Has completely changed the assessment process and has been really good.</p> <p>Melinda (Anglicare) – we are capturing all outputs. 90 home care packages.</p> <p>Terry (city of Onkaparinga) – couple of respite vacancies, always looking for participants for men's groups. 13 for women's fishing group. May end up being involved in big fishing group.</p>	

**Next meeting date: 23 November 2017**

**Time: 2.00 - 4.00 pm**

**Venue: Mayors Parlour, City of Marion**