



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Aged Care Pathways
Date: 22 September 2016

Present: Sally Warnes, Allison (Southern Cross), Nick (ST Johns), Prue Oake, Theresa Howard-Jones, Julie Williams, Sarah Jarvis, Fiona Paterson, Jacqui Bowden, Sam Berry, Linda Jackson, Di Lorimer,

Apologies: Filomena Occhiodoro, Janine Callegari, Jacqui Mortimer, Rachael Fawcett, Cathy Wiseman

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">Welcome and apologies	
Previous minutes & business arising	<ul style="list-style-type: none">Minutes accepted, no business arising	
Review & discuss Collaborative Projects recent summary of MAC issues	<p>Outstanding MAC issues were discussed by the team.</p> <p>Jacqui said there were portal upgrades, that hadn't been working well initially, but it's getting better.</p> <p>Service types are better defined, including sub service types. RAS referrals to ACAT are quicker.</p>	

	<p>Home modification changes – referrals received by organisations prior to client having an OT assessment done...if the organisation does not have access to OT's then the organisation may need to reject the request. This is very confusing; however it is being looked into.</p> <p>If the provider is showing red, no referrals can be sent by a RAS. However, some are coming through to providers who are at full capacity and they have been advised to report this.</p> <p>Problems with assessors being locked out of the system and can't complete forms.</p> <p>The term 'support worker' is better than using the term 'cleaner'. The client has different expectations when domestic assistance is being referred to as 'cleaning'...by a 'cleaner'. The support worker has a much broader role that focuses on wellness and reablement.</p> <p>Some GP clinics are calling individual service providers for information - they are being advised to go through MAC.</p> <p>Providers are being locked out when trying to add additional services to the original client. This is being collated by the organisation and given to MAC</p> <p>There is now a 'revoke' button if the client isn't going to accept services</p> <p>Always get a MAC number (ticket number) and the date and time if the problem isn't resolved.</p>	
<p>Project officer update</p>	<p>Will deliver one activity from the 'Because I Can' training at each Pathways meeting. The group have already received an espresso cup and training manual. This training will start at the next meeting.</p> <p>Dementia and Driving films are on the website, first film is about the warning signs,</p>	

	<p>second film is having the conversation and the third film is about the transport options. The films will be launched at the SASMA Symposium on 23 September. The resources that support the film are two stress shapes in the shape of a tyre and traffic light and a paper resource – they were given out to the group.</p> <p>The Ageing and Technology Workgroup are working with St Johns Flouring Lives on an online resource to be used to better engage older people with technology This will be based on a strengths model of practice.</p>	
Information sharing	<p>Prue (Life Care) Packages are available in the north for high care clients.</p> <p>Sarah (City of Mitcham) Short term cleaning, windows and spring clean, handyman, security for gardening purposes and social support. Colouring group no referral required. Transport to medical and wellbeing, shopping, community bus vacancies on all routes. Long term cleaning is full.</p> <p>Theresa (Resthaven) Vacancies in flexible respite, social support, respite at Hersey Cottages (one way transport only), no domestic support available.</p> <p>Dianne (Life Without Barriers) Open for individual support, available at all locations. Closed for home maintenance, full for domestic assistance.</p> <p>Julie (ACNA) All assessors will be at the SASMA symposium</p> <p>Jacqui (APM) Very busy at the moment</p> <p>Alison (Southern Cross Care) No vacancies.</p>	

	<p>Sam (City of Onkaparinga) Respite has vacancies for 12 hours per month; men's business and men's fishing group have vacancies. Younger Onset Dementia (YODS), kookaburra and friendship club and social program have vacancies. Two new wellbeing coordinators have been employed, they have completed the SAMRI training, and are now recruiting older people to attend the wellness and resilience course. Evidence and data will be collected for SAMRI.</p> <p>Linda (City of Onkaparinga) Will be working with complex clients including hoarding and squalor and is seeking new referrals. Linda has emailed her details to the RAS.</p>	<p>Sally to email the wellness and resilience flyer to the group</p>
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Next meeting date: Thursday 27 October 2016

Time: 2.00 - 4.00 pm

Venue: Room CR2, City of Marion