



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Consumer
Date: 30 July 2012

Present: Jean, Geraldine, Donna, Bill, Michael, David, Sally, Bev

Apologies:

| Agenda Items | Discussion | Actions |
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| Welcome and apologies | <ul style="list-style-type: none">• Welcomes and apologies noted• Happy Birthday to Bill | |
| Previous minutes | Previous minutes accepted. <ul style="list-style-type: none">• A brief discussion was had on the previous minutes• Talked of linking stories to 'something'• Keep our report/presentation sharp, no jargon, keep the language easy to understand• Our language- simple, plain language – is extremely important | |
| Business arising | None | |

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| <p>General Discussion</p> | <ul style="list-style-type: none"> • Query on once a person completes their enrolled nurse's course and becomes qualified; they are no longer able to work as a care worker. • David's friend that was going to join the workgroup is living away for six months of the year but may join once she returns. | <ul style="list-style-type: none"> • Sally to check out situation |
| <p>Project discussion</p> | <ul style="list-style-type: none"> • Sally suggested we turn our project on its head and tackle it differently, to look at it from a different perspective • What would a community services system that did work look like? What are the elements that are most important? • Community Services are now looking at what people can do, not what they can't do, this raised some concerns amongst members • People find the system hard to fight so some people just give up and stay at home – become hermits – the system 'does your head in!' • Right service to the right person at the right time • Buzz words from primary health care - access, affordability, availability, adequacy, equity, cultural appropriateness • Proper aged care facilities – social workers, planning for the aged, enough nursing homes in the area • Non-English speaking residents can become more isolated at the end part of their life because of lack of specific facilities for them • Create opportunities for people to become more involved in the community • Northern Collaborative Project put together a Social Connectivity Charter – Sally read some parts out to the group - hard to understand its meaning – not using 'plain' language • The group like the Working Carer resource pack 'Too Hats Two Hard? This project was well done. • Keep our stories as 'our stories' not an interpretation by someone else – no jargon, fancy language, keep plain language | <ul style="list-style-type: none"> • Sally to re-read the stories and find some ideas |
| <p>SSRG Project Officer report</p> | <ul style="list-style-type: none"> • Southern Regional Alliance Conference 20 and 21 September – 'Getting connected in the urban village' – at SAJC, Morphett Ville | <ul style="list-style-type: none"> • Sally invited consumers to attend the conference. Flyer to be sent to all |

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| | <p>Racecourse. Sally is a member of the conference organising committee. The conference themes are 'Forging pathways out of poverty and homelessness' and 'Addressing social determinants of health.' The conference organising committee have selected TACSI, the baby boomers research project and the working carers project to be part of the breakout session presentations.</p> <ul style="list-style-type: none">• Living Longer Living Better Report – a document that has been developed from the Productivity Commission Report | I |
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Next meeting date: Monday 10 September 2012
Time: 1:30 to 3:30 pm
Place: Onkaparinga Council, Civic Area