



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Consumer Workgroup
Date: 13 May 2013

Present: David, Bill, Michael, Jean, Donna, Louise, Sally (Project Officer), Bev (Minutes)

Apologies: Geraldine

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">• welcome and apologies• short discussion on Sally's impending holiday	
Previous minutes & business arising	<ul style="list-style-type: none">• Previous minutes accepted• thank you for your input into the App, Louise has found the feedback very useful• Jo Maiden was going to attend the meeting to ask about transport issues- she is off sick but we will still have a discussion• The Onkaparinga Community Transport Information Service is one of the 14 Community Passenger Networks in SA. The service provides information, referral and advocacy regarding local transport options for transport of disadvantaged people.	

	<ul style="list-style-type: none"> • Jo Maiden, the Community Transport Project Officer is currently identifying community transport gaps and alternative models for a fully integrated community transport solution in the region. • comments about transport issues listed below 	
<p>Louise - presentation of the app</p>	<ul style="list-style-type: none"> • displayed the app on the big screen • discussion on pros and cons of app - who it is aimed at • not all organisations are listed – use Commonwealth Care link to find more organisations – we do not want to reproduce what they do • it discriminates against people who have no access to iPhone or iPad • it discriminates against vision impaired people • Would like to see a bigger better version suitable for all - want the whole app reproduced on the web • the app is available in the app store now for download • some of the app information will be on the SSRG web site soon • pocket pal – concise printed version will be available soon • power point developed to help promote the app • advertorial - short summary of what app is about and will be used as a promotional tool • marketing through council/organisation newsletters and magazines - trying to organise a story in the Messenger newspaper • there will be postcards to promote the app • the SSRG will have a stand at the Disability and Ageing Expo in August to promote the App • we hope to present or have a stand at the Gerontology Conference in October • trying to promote to Flinders nursing, TAFE and public health contacts • we will be doing a demonstration of the app to the Acute Community Network • will be presenting to the Disability Network • suggested Louise talk with June Alexander from Flinders • thank you for your input 	

<p>Transport discussion</p>	<ul style="list-style-type: none"> • Accessing transport through council gets expensive if have to visit Flinders Hospital 3x in a week • Some care providers will not provide transport if it is before 8:30 am and after 5:00pm....Red Cross won't transport anybody before 9:00am (hospital appointments / procedures often require people to arrive early) • Transport to medical appointments is generally difficult to access....this includes doctors, dentists, physio's etc • Transport flexibility is very important – eg want to do shopping in the pay week • Public transport is very hard to access on weekends and public holidays....some buses only run hourly....it's as if we are not expected to go out and socialise on the weekend • Transport from Hallett Cove is difficult.....took 2 hours, on 3 buses to go to Flinders Hospital! (takes 10-15 minutes in the car) • Best way to find out transport options is Google maps which gives an option of 'public transport route' • Bus shelters....or lack of them also a problem. Dept of Transport says it is a Council responsibility... • Wheelchair access on public transport also a problem because too few buses are adequately equipped • If needing to use public transport (buses)....can cause anxiety....driver 'takes off' before a seat is found....becomes too hard to leave the house....panic attacks! 	
<p>Update on aged care reforms</p>	<p>Members were given an information pack with:</p> <ul style="list-style-type: none"> • Media release from The Hon Mark Butler • National Aged Care Alliance advice on phase one development of Consumer Directed Care Home Care Packages 	

Next meeting date: 8 July 2013
Time: 1.30 - 3.30 pm
Venue: Civic Area, City of Onkaparinga