



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Dementia
Date: 14 August 2012

Present: Nikki Chadburn (Chair), Terry Hales, Deb Craggs, Jacinta Robertson, Coral Sharp, Sharron Irwin, Lisa Darby, Gill Schulze, Chris O'Brien, Jacqui Bowden, Sally Warnes (Project Officer), Bev Bannister (minutes)

Apologies: Jenny Hayes, Sheryle Olney, Krystyna Kahmann

Agenda Items	Discussion	Further Action Required
Welcome and apologies	Welcomes and apologies noted Introductions were made around the table	
Previous minutes	Minutes approved	
Business arising	<ul style="list-style-type: none">• The missing attendance certificate for the dementia training session was found and given to the worker• The incorrect issue dates on the certificates were corrected	
Training sessions	<ul style="list-style-type: none">• Training sessions are all completed• The group is still waiting for the evaluations to come from the Dementia Training and Study Centre• Group members felt the training was very successful• The last session had more male care workers attending which was good to see• If/when we run more sessions in the future try to aim for only community workers and not residential workers	<ul style="list-style-type: none">• Coral to chase up evaluations

	<ul style="list-style-type: none"> • Some care workers have said that they are very keen for the next sessions • Staggered sessions were successful – plenty of options – good choices of venues and times • Impressed by number of people wanting to attend • Had a waiting list for the sessions 	
Next steps?	<ul style="list-style-type: none"> • Alzheimer’s Association will probably be offering free training on ‘Younger Onset Dementia’ – any other topics we have to pay for the training • Could we enquire about the possibility of a ‘train the trainer’ course that group members could do so the region could run their own dementia training sessions for care workers? • Sharron, Gill, Sally and Jacqui would be interested in doing a ‘train the trainer’ course if it was available • The next training session identified by care workers is ‘activities and therapies’ • Need a ‘hook’ to start the conversation/interaction with the client who has dementia then need a tool kit to use to create interactions and activities • Is there funding we could obtain to deliver the training? • Do Alzheimer’s Association deliver training/information sessions for family carers? Coral explained that generally they don’t - not as a standard option. Some one-off type sessions have been run - is there some way we could organise/deliver training for carers? 	<ul style="list-style-type: none"> • Sally and Coral to talk with Marie at DTSC and discuss training options
Dementia Link Worker	<ul style="list-style-type: none"> • 80 referrals over last couple of months • Regular stream of referrals coming in from A2HC. These are often more challenging situations and sometimes have had a number of onward referrals, making it very confusing for the client or carer. • Lots of home visits with good productive discussions around future planning and strategies. Coral has made a lot of referrals to Carer Support. • Advocacy to ACAT team for response often necessary • Networking in the sector is getting harder as more referrals are received. • Looking for a CACP’S package in the inner south – Holdfast Bay region 	
Project Officer Update	<ul style="list-style-type: none"> • Carer Issues Workgroup: The workgroup will be presenting the working carers project at the Southern Regional Alliance Conference – ‘Getting Connected in the Urban Village’ 20-21 September. The Equal Opportunity Commission will co-present at this event. TACSI and the baby boomers research project are also presenting. 	

	<ul style="list-style-type: none"> • Social Inclusion Workgroup: Development of a postcard to 'reach the unreachable'. This involves developing a postcard which encourages people who are socially isolated to feel comfortable in contacting a service provider. The group has decided to trial the postcard in Christies Beach. The images on the first postcard trial are 'out there' and the second trial will probably be more conservative. The project will use an action research methodology. • In Home Services Workgroup: Funding was approved for a project officer to do a 'health and community informed choices project' to promote better outcomes for consumers moving from acute care settings to community services. We are recruiting for the position now. <p>National Aged Care Conference:</p> <p>Mark Butler: Currently aged care workforce 300,000. In the future we will need over a million. 1:20 will be an aged care worker.</p> <p>8 National health issues – cardiovascular, cancer, injury, mental health, diabetes, asthma, arthritis/musculo-skeletal, obesity and the 9th has just been confirmed.....dementia.</p> <p>Distinction between high care and low care will go.</p> <p>Details about the Gateway currently being worked on – 'my aged care' website.</p> <p>Ita Buttrose: 6 billion is the direct care costs of dementia. 3rd highest illness cost. Significant delays in getting a diagnosis. 'How can we live with a system where the person with dementia may never receive a diagnosis?'</p> <p>Poorly handled in the acute care sector.</p> <p>Not accessing respite as would like....need greater respite choice/range....consumer directed respite...provide cash, enable consumer to make choices.</p> <p>Need research!!!</p> <ul style="list-style-type: none"> • Gaps and Needs Survey: Information from all of the metropolitan regions has been gathered in the needs and gaps survey. An evaluator analysed the data to identify key trends and correlations across all the metropolitan regions. Transport for social is one of the most significant gaps identified. 	
Information round	<p>Chris – (ECH)</p> <ul style="list-style-type: none"> • Instructables website has great activities to use with clients with dementia • Program full at the moment <p>Sharron – (ACH)</p> <ul style="list-style-type: none"> • Vacancies in Out n About group Wednesdays 	

	<ul style="list-style-type: none"> • Vacancies in McLaren Friends group • Both groups are dementia specific Gill – (Resthaven) • Vacancies at Ridgeway House Jacinta – (Life Care) • Out n About at Aldinga - Wednesdays - Dementia focused – activity and outing based group • Norman House – is now open seven nights a week • Side by Side – younger onset program at Bunnings – have ongoing funding Jacqui – (ACH) • CACP’S and EACH network providers meeting - Emma Neal, Community Complex Care Team – hospital avoidance program – nurses and social workers – when people have two or more chronic conditions and have had five or more presentations to ED in the last year – act as a case manager/working with clients, hospital staff, ambulance staff to get a better outcome. Contact Emma Neal ph 8201 7862. 	<ul style="list-style-type: none"> • See below for fact sheet from Community Complex Care Team
Gap Identification	<ul style="list-style-type: none"> • Transport for social 	

Next meeting: Tuesday 4 September 2012
Civic Area, City of Onkaparinga

1 - 3pm Afternoon tea provided

Community Complex Care Team

The Community Complex Care Team is a Southern Adelaide Local Health Network program that supports people who are at risk of admission to hospital as a result of their chronic condition(s) or combined health and social needs.

The program provides specialist nursing and social work support to help you manage your health outside of hospital by providing you with a team in the community.

The Community Complex Care Team will work alongside the key people who are helping you to manage your health; this may include your GP or specialist staff in the hospital of the community. They can also help to access any other services that you may need.

The team will visit you at home, in hospital or at a location that is more convenient. They will support you to monitor your health and how this impacts on your daily life, your family and support networks. The aim of the program is to help you to stay well at home, and to enjoy

activities that are important to you. The Community Complex Care team has good links with community and hospital services. This will help you to connect with these services and communicate more easily.

Your participation is voluntary. We may seek your feedback from time to time to assist us in making sure that we are providing services that meet the needs of people with chronic or complex conditions.

This service is a SA Health funded program and is free of charge.

For more information/referral please contact:

Community Complex Care Team
Southern Adelaide Local Health Network

Telephone: **(08) 8201 7862**
