



SOUTHERN SERVICES  
REFORM GROUP

**SSRG Workgroup Meeting**  
**Workgroup: Dementia**  
**Date: 6 November 2012**

Present: Terry Hales, Chris O'Brien, Krystyna Kahmann, Deb Craggs, Gill Schulze, Louise Fuller, Sally Warnes (Project Officer), Bev Bannister (minutes)

Apologies: Nikki Chadburn, Lisa Darby, Sheryle Olney, Coral Sharp, Sharron Irwin, Bridget Kempster

Agenda Items	Discussion	Further Action Required
Welcome and apologies	Sally chaired the meeting in the absence of Nikki Welcomes and apologies noted Welcome to Louise Fuller – Project Officer for Health and Community Informed Choices Project Introductions were made around the table	
Previous minutes / Business arising	Minutes approved <ul style="list-style-type: none"><li>Sally met with Marie Alford today</li></ul>	
Training sessions	<ul style="list-style-type: none"><li>Members read through and discussed the evaluation sheets /comments from the Problem Solving for challenging Behaviours training</li><li>Sally has spoken with DTSC – was asked if further 'challenging behaviours' training was needed – she explained that 'follow on' training sessions with deeper exploration of behaviours and strategies would be most useful. They have taken on board our wishes and are looking into it</li><li>They do not have a train the trainer package as such, but they do have coordinator training – about becoming a 'dementia champion' – these 'champions'</li></ul>	

	<p>could then take the information back to the work place and share with the staff – they would be the contact person to call on for dementia information in the workplace – it is important to have a support network around the ‘champions’ to give them ongoing training and support and the dementia workgroup could play that role</p> <ul style="list-style-type: none"> <li>• Marie Alford is going to look at the dementia champion training and get back to Sally with further information</li> <li>• Important to ensure there is some activity based training and how to effectively use resources to engage clients as part of the course</li> <li>• Discussed idea of enablement and enhancing independence...and working with BPP and Alzheimer’s to offer training. Marie was very interested in the idea and is happy to meet with BPP.</li> <li>• Marie explained that 2 international speakers will be in Adelaide next year (Michelle Bourgois &amp; Cameron Camp)....focusing on the Montessori approach....it may be possible to run workshops in conjunction with this. Possibly workshops led by BPP and DTSC?</li> <li>• Sally, BPP and Alzheimer’s to meet early next year to discuss ideas – may include other collaborative officers as well</li> <li>• An idea was put forward to travel to Frankston as a group to look at some of the work being done by Alzheimer’s Victoria!</li> </ul>	<ul style="list-style-type: none"> <li>• Chris to send information on Montessori model to Sally for viewing</li> </ul>
Dementia Link Worker	<ul style="list-style-type: none"> <li>• No report</li> </ul>	
Health and Community Informed Choices Report	<p>Louise gave a report about the Health and Community informed Choices Project:</p> <p><b>Summary of Research and Planning to Date</b></p> <p>❖ <b>Suite of Resources</b></p> <p>A suite of resources that will connect to already available information in a user friendly, quick and informative way</p> <p>To achieve this outcome a combination of resources will be required. At present, considering a paper based directory (i.e. pokitpal). The pokitpal will contain main service types and contact details including websites. Through the use of a number of QRcodes attached to some services, the user will be directed to specific information and websites. It will also link into the app which will enhance available</p>	

	<p>information. The health professional will also be able to download the free app and retrieve the same information from a different starting point.</p> <p><b>More than just facts - Enhance Community Services</b>  The resources will highlight/enhance the importance of community services which will result in an increased understanding of services and knowledge that will lead to appropriate referrals. Include prompts or questions for the users like  Is there a carer?  Are they linked to council services?  How will your client access domestic assistance?  Is your client requiring ongoing or short term services?</p> <p><b>Pilot Project</b>  Due to budget restraints it will be most unlikely that we can trial resources at specific sites and then refine the design before releasing the resources to the target group. (Small print runs much more costly)  Therefore, it has been suggested the need to develop a relationship with a couple of organisations (or sections of) where management is keen and encouraging about the project and will provide quality feedback types of resources, vital information and on draft versions of the resources. Jacqui suggested an inner south and an outer south project site.  Finally, the development of presentations (i.e. PowerPoint) will accompany the introduction of the resource.</p>	
<p>Project Officer Update</p>	<ul style="list-style-type: none"> <li>• <b>Keeping Connected</b> - The workshop is presented by the Better Practice Project and will utilise findings from Alone in the Crowd research focusing on the five dimensions of loneliness. It will be held at the Marion Hotel on 15 November</li> <li>• <b>Be Confident, Stand Up and Deliver</b> – presented by the Better Practice Project on 29 November at the Marion Hotel. This workshop will invigorate training and presentation skills. The aim is to provide a range of practical strategies and tips that participants can take away from the workshop and put into practice immediately</li> <li>• <b>Innovative Projects Forum</b> - showcasing some of the innovative projects completed in 2012 in the southern region. The forum is scheduled for 23 November at the Marion Hotel</li> <li>• <b>Dementia Training</b> - The DTSC in collaboration with the SSRG are organising younger onset dementia training sessions – scheduled for 5 December 2012 at</li> </ul>	

Onkaparinga and 13 February 2013 at Marion (these have since been cancelled)

- **Demystifying Consumer Directed Care Conference** – Brief notes taken at the conference:

**Ben Vincent:** Department of Health and Ageing

- From July 2013 all NEW packages offered CDC then.....July 2015 ALL packages will be CDC
- Number of high care packages increasing
- From July 2013 – Level 1,2,3 & 4

Level 1 – basic needs

Level 2 – equivalent to CACP

Level 3 – Intermediate needs

Level 4 – equivalent to EACH

Also behavioural supplement for Dementia and Veterans

EACH D will be level 4 with supplement

- CDC – more choice and control
- Will be offering 3 levels of control – lower level high case management fees / higher level low case management fees
- Some different models, one being....Capacity building model – intensive case management initially and then tapered off and client takes over
- 2 phases of development

Phase 1: define and design elements with working groups (National Aged Care Alliance – NACA) Questions would include eligibility, how to control, how to set budgets

Phase 2: includes program guidelines, evaluation framework

What is likely to come about?

1. Individual transparent budget
2. Scope of services should be broader
3. ACAT – when assessed if eligible for level 2 then also eligible for level 1, if eligible for level 4 also eligible for level 3
4. Development of detailed information for assessors, consumers and providers
5. Evaluation strategy developed

Want the sector and Government to work together – co-design model

Compliance / police checks – no answer yet

A seamless continuum of care will be established

Home support will have a reablement focus.

	<p>No substantial changes until after July 2015</p> <p>Gateway: My Aged Care Website National Call Centre National Assessment Framework</p> <ul style="list-style-type: none"> <li>• Standardise assessment</li> <li>• Seamless and equitable</li> <li>• Graduated continuum of services</li> </ul> <p><b>Pat Sparrow:</b> COTA <b>Rights Issue....fundamental right – fair, equitable and transparent</b></p> <p><b>Coral Trowbridge:</b> Flinders University</p> <p>Client centred care – ‘Client being the ‘cog’ of the support. The services are the spokes. If one is missing the wheel can’t turn easily.</p>	
Information round	<p>Terry – City of Onkaparinga – Respite</p> <ul style="list-style-type: none"> <li>• Vacancies for respite</li> <li>• Vacancies in snooker group on Wednesdays</li> </ul> <p>Chris – ECH</p> <ul style="list-style-type: none"> <li>• Day Program at Happy Valley full except on Mondays which has four vacancies</li> </ul> <p>Deb – Lifecare</p> <ul style="list-style-type: none"> <li>• Aldinga Day Program is being run from Norman House due to shortage in numbers – present to Christmas – investigating moving the program to another venue next year – hoping to keep the program going</li> <li>• Every day, overnights at Norman House - all full</li> </ul> <p>Gill – Resthaven</p> <ul style="list-style-type: none"> <li>• Low on numbers</li> <li>• Not many referrals coming in</li> </ul>	
Gap Identification	<ul style="list-style-type: none"> <li>• none</li> </ul>	

Next meeting: Tuesday 4 December 2012 - Christmas theme - networking  
1 - 3pm Afternoon tea provided