



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Dementia
Date: 7 February 2012

Present: Nikki Chadburn (Chair), Lisa Darby, Cheryl Noy, Bridget Kempster, Chris O'Brien, Gill Schulze, Coral Sharp, Jacqui Bowden, Sally Warnes (Project Officer), Bev Bannister (minutes)

Apologies: Krystyna Kahmann, Sharron Irwin, Sheryle Olney

Agenda Items	Discussion	Further Action Required
Welcome and apologies	Nikki welcomed all and introductions were made around the table. Members were given the summary of the dementia Training Survey for Care Workers and an invitation to My Unseen Disappearing World.	
Previous minutes	Minutes approved - all actions completed.	
Business arising	No business arising	
Possible future projects	<ul style="list-style-type: none">• Members read through the survey responses• Members were asked 'Where to from here?' ideas suggested were:<ul style="list-style-type: none">• Resource kit – tool kit of strategies and activities• Checklist to help identify different strategies• Younger onset dementia training• Offer a day training session for care workers (almost like 'train the trainer')– then they are to take it back to share with their peers with the help of a resource kit• Training sessions to be offered as 3 x 2 hour sessions (morning, afternoon	

	<p>and night) per topic so all care workers have an opportunity to participate</p> <ul style="list-style-type: none"> • Suggested topics to be <ol style="list-style-type: none"> 1. Understanding dementia – different types of communication 2. How to manage challenging behaviour 3. Resources – ‘touchy feely’ stuff • Maybe do one session as a trial • Alzheimer’s SA will run the training sessions for us • Design a quick, easy survey to gauge interest of what topic to run first – to be done with care workers by a ‘show of hands’ • Can the Consumer workgroup be part of the training somehow? • Develop a project proposal <p>Final decision was to run 3 sessions on the one topic to capture all care workers availability. Possible 3 topics to be delivered will be confirmed by Alzheimer’s Australia SA training team. Start with the ‘most popular’ topic after receiving results from ‘show of hands’ survey.</p>	<ul style="list-style-type: none"> • Coral to discuss with training team and email topics to Sally • Sally to send email to all with suggested topics – members to ask for a show of hands at their next care workers meeting <ul style="list-style-type: none"> • Sally to write project proposal
My Unseen Disappearing World	Members were invited to attend this event with SSRG paying for the tickets. Members agreed to attend on Tuesday 28 February 5.30pm and then go to dinner after.	<ul style="list-style-type: none"> • Sally to purchase event tickets and book a restaurant for dinner
Dementia Link Worker	<ul style="list-style-type: none"> • January has been a quiet month • Two new registrars have come to the memory clinic and this has an effect on the number of referrals to the dementia link worker - they need to be trained regarding the role of the worker • Trying to find meaningful activities for men aged 65-75 years who have held highly regarded positions in their working life • Finding home supports for clients under 65 years of age is proving difficult • ACAT process – people are getting mixed messages about when to get into the ACAT system 	
Project Officer Update	<p>Workgroups:</p> <ul style="list-style-type: none"> • Carer Issues Workgroup: working carers resource package. The writing of the resource has been completed and has been sent for graphic design and publication. It will be trialled in targeted workplaces to increase awareness in the workplace about working carers and where carers can access services to better manage their caring role. • Social Inclusion Workgroup: exploring innovative strategies to work towards better outcomes for service users who are socially isolated. In 	

	<p>December a workshop was delivered by Vanessa Leane (Circle of Friends, St John). She discussed personality traits and character strengths which help to ‘Create strategic interactions which integrate interactive strengths based processes to creating optimum social opportunities to empower people.’</p> <ul style="list-style-type: none"> • The In Home Services Workgroup: the group are keen to focus on the link between the health sector and community sector particularly in relationship to discharge planners in hospitals, to promote a clearer understanding of how the community sector operates. Smooth transition for consumers from acute care to community care has been identified as an area that requires innovative improvement to ultimately add value to the existing services. Development of a resource aimed for use by the health sector is being investigated by this group. The group has applied for funding to help with this resource. Lyndall Gerrard will be attending the February meeting to further discuss how the implementation of A2HC has been going. • Consumer Workgroup: during their discussions about training needs of care workers it has been decided that it could be beneficial to collect personal stories, put together in a structured framework to demonstrate issues that have arisen and possible solutions to those issues. They feel these stories could be presented to educators of community services workers. This project is still in the early stages – the framework has been established and the stories will be written during the next month. <p>The Consumer Empowerment Survey report has been completed and includes a short analysis comparing the consumer empowerment principles with the HACC service principles.</p> <p>Forums: HACC Service Principles Consultation – the south and west are organising the sessions being held at the Morphetville Junction 20th February, 9:30 to 12:00. Service providers are asked to encourage their consumers to attend the afternoon session 1:00 to 3:00.</p> <p>The HACC principle forum held in December was deemed a success and currently Lui (Eastern Collaborative Project) and I are writing a report which includes forum evaluations and all the stories collated. The ‘wordle’ creatively</p>	<ul style="list-style-type: none"> • Sally to send Consumer Empowerment paper to all • Sally to send ‘wordle’ to all
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	<p>demonstrates by size of font the most significant and commonly used words to describe the essence of the HACC service principles – choice, individualised, collaboration, respect and flexibility.</p> <p>Website: A new website is being developed. The aim is to have it available and working by mid-February. It has a different look and will be much easier to use.</p> <p>Gaps and Needs Survey: The southern region gaps and needs survey has been distributed to the region. The survey will eventually be disseminated to all metropolitan regions (the eastern and southern have been the first). The results will be collated to demonstrate both regional differences and common issues experienced by all. The aim is to leave the survey ‘live’ until late March.</p>	
Gap Identification	<ul style="list-style-type: none"> • Dementia training comes up as a gap at all meetings at ACH • Finding supports and activities for clients (read Coral’s report above) • ACAT’s 	

Next meeting: Tuesday 6 March 2012
Civic Area, City of Onkaparinga

1 - 3pm Afternoon tea provided.