



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: In Home Services
Date: 23 October 2013

Present: Russell Humphrey (Chair), Leanne Taylor, Theresa Howard-Jones, Mark Liebich, Franca Antonello, Michelle Courts, Margaret Potts, Fiona Paterson, Sally Warnes (Project Officer), Bev Bannister (Minutes)

Apologies: Frances Rennell, Keith Bettany

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">• welcome and apologies• introductions were made around the table	
Previous minutes & business arising	<ul style="list-style-type: none">• previous minutes accepted• amendment to minutes – Information sharing - Fiona – last two sentences change to general comments section	<ul style="list-style-type: none">• Bev to amend previous minutes

Project update	<ul style="list-style-type: none"> • Total downloads of the App = 230 • Sally explained that the app ownership is being transferred from Toucan to the SSRG, the app will be updated with new content and the app will be developed for android phone and tablet • InWhite Space were chosen to do the work based on their quote and experience • Marketing strategies for the new android app could include: <ul style="list-style-type: none"> • website, email, stickers to go on postcards, word of mouth • can we put 'now available on android' at the apple store... • council networks, Onkaparinga news, messenger newspaper story, posters at active aging centres, neighbourhood centres, libraries, health sector • as part of orientation for new workers, newsletters, • email out to all of Louise's contacts, including doctors • valuing older people digital photo display - Social Inclusion workgroup project – could we advertise the app on it somehow? • Planning to update the app every 6 months - cost affordable – approximately \$500 per update • could we apply for more funding for maintenance of app, promotion and advertising? 	
Reviewing the brainstorm	<ul style="list-style-type: none"> • Review of the brainstorming session held at the last meeting - Issues, Concerns and Gaps in the region. (listed in the previous minutes) • there was a group discussion on CDC / reablement and the impact it is having <p>Possible Projects</p> <ul style="list-style-type: none"> • we could explore technology more • identify resources that could be used to assist people to stay living in their own homes...and how to access the resources • strategies to help people living at home with dementia • use technology to create a chat room bulletin board 	

	Everyone to think about possible projects to share at the next meeting	
Project Officer Report	<ul style="list-style-type: none"> • Trial of 'I Can(t)' workshops. First trial is with the Northern Collaborative Consumer group. The program is based on self-management principles and the intended outcomes for consumers include a greater awareness and understanding of managing their own care and support, being in control and building resilience and self-efficacy - workshops consist of three 2 hour sessions • The self-management Driving Wheel was shared • put on agenda for next meeting for further discussion and feedback 	
Information Sharing	<ul style="list-style-type: none"> • Concerns re medication management in the home - RDNS will only administer insulin <p>Russell - ACH</p> <ul style="list-style-type: none"> • has sent out newsletter with information about services – getting very busy now – domestic and security <p>Michelle – Resthaven</p> <ul style="list-style-type: none"> • Recently had a launch of the booklet 'A Workers Guide to Safeguarding People Living with Disability from Abuse'. The booklet was shared with the group. 	<ul style="list-style-type: none"> • Sally to email booklet to all and put it on the website
Gerontology conference	<ul style="list-style-type: none"> • SSRG attended the Gerontology Conference in October to promote the Seniors Southern Services Directory app and resources • members enjoyed the conference and reported how good it was • the group discussed the sessions members attended <ul style="list-style-type: none"> • CDC presentation - will try to get the CDC powerpoint for group 	

	<ul style="list-style-type: none">• 'Consumer voice' and 'consumer choice' are two different things	
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Next meeting date: Wednesday 27 November 2013

Time: 2:30 to 4:30pm

Venue: City of Onkaparinga, Civic Area