



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: In Home Services
Date: 23 July 2014

Present: Jacqui Bowden - ACH (Chair), Theresa Howard-Jones - Resthaven, Margaret Potts – Carer Support, Karen Peddle – City of Marion, Keith Bettany – City of Holdfast Bay, Frances Rennell – City of Mitcham, Russell Humphrey - ACH, Prue Oake - Lifecare, Janet Kelly – A2HC, Leanne Taylor – SAPOL Home Assist, Fiona Paterson – Metropolitan Referral Unit, Sally Warnes - SSRG (Project Officer), Bev Bannister – SSRG (Minutes)

Apologies:

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">• welcome and apologies• introductions were made around the table	
Previous minutes & business arising	<ul style="list-style-type: none">• previous minutes accepted• Request to put which organisation attendees work for	<ul style="list-style-type: none">• Bev to put organisation alongside names on minutes

<p>App update</p>	<ul style="list-style-type: none"> • a brief rundown of the app project was given for the benefit of new members • the app was picked up by South Adelaide Health Alliance (SAHA) driven by Medicare Locals - 100 Day Project – promoting app to healthcare professionals – the project has now finished and postcards and jotter pads were produced • Sally has been invited to the ‘wrap up’ event on 15 August for the 100 day project • current app figures were given out <ul style="list-style-type: none"> • stats for apple - 624 downloads - session 4524 times used • stats for android - 64 downloads - session 309 times used • the app needs updating to take Carelink off – Carelink ceased to exist from 30 June 2014 – the app automatically takes you to the SIS website in Carelink’s place • ACH use the app as part of their iPad training to teach clients how to download etc • what is the future of the app? – SSRG has so far maintained and updated it - SIS are interested in taking it over and expanding its usage to state wide – continuing to work with SIS on this 	
<p>Enablement project</p>	<ul style="list-style-type: none"> • Sally and Judith Gooden (Hills Collaborative Project) attended the Reablement, Recovery and Wellbeing Workshop delivered by the Better Practice Project (BPP) - Judith was able to provide them with some constructive feedback • the group looked at notes from the workshop • discussion about developing an enabling model – what it might look like • discussed values, methods and actions • next month Sally and Lui are presenting the I Can(t) workshop to the workgroup • maybe as a group we can focus on this work...expand it, provide training to deliver it 	

	<ul style="list-style-type: none"> • discussion on I Can(t) workshop and the aims and outcomes - three week versus three hour course • Sally and Lui are happy to review the workshop and expand/change it • would like it to be developed into a 'train the trainer' eventually • COTA and ARAS have written training courses regarding CDC education. COTA are trialling their workshop in the Hills region- aimed at consumers. ARAS are developing a workshop aimed at service providers 	
Aged Care reforms	<ul style="list-style-type: none"> • Jacqui handed out 'Your Guide to New Choices in Home Care' - information booklet for consumers from COTA – booklets can be obtained at http://homecaretoday.org.au/provider/knowledge-centre/resources • My Aged Care brochures - can be downloaded from http://www.myagedcare.gov.au/personal-stories/let%E2%80%99s-talk-about-aged-care - they also have new financial information sheets available on the website • the group had a discussion on the My Aged Care website - items available for download on website – packages/levels, My Aged Care new system - how it all works - new forms - regulations etc • who helps people fill in forms? 	
Information Sharing	<p>Jacqui - ACH</p> <ul style="list-style-type: none"> • green light on clubs and social activities • analysing the legislation and what that means for delivering services <p>Sally - SSRG</p> <ul style="list-style-type: none"> • Ignite Your Spark postcards and posters to take if you want - please use and distribute where you see fit • the Ignite film is on you tube - have USB's if you have the facilities to play the film 	

	<ul style="list-style-type: none"> • the workgroup are having a social program stand at the Disability and Lifestyles Expo at Wayville Showgrounds on 7 November • Dr Deb Faulkner, University of Adelaide - Emerging from the Shadows Project - the aim of the project is to gain an understanding of the effectiveness of programs and services in alleviating social isolation and loneliness. Deb is seeking help to identify older people who are new to a program or service who could be involved in the project. • there is a useful website Community Development Evaluation Framework www.lga.sa.gov.au/goto/evaluationframework The Community Development Evaluation Framework is a decision-making tool to assist with evaluation of Community Development / program activities. <p>Prue - Lifecare</p> <ul style="list-style-type: none"> • has only been at Lifecare for a few weeks • working on getting HACC program 'up and running' and new day programs • green light on for domestic assistance and social support • vacancies available <p>Russell - ACH</p> <ul style="list-style-type: none"> • minimal waiting times • services are available for cleaning long and short term, gardening, handyman work <p>Frances – City of Mitcham</p> <ul style="list-style-type: none"> • focussing on new directives/reform processes <p>Margaret – Carer Support</p> <ul style="list-style-type: none"> • a fact sheet has been put together for HACC Aged Care Home Support Program - Frequently Asked Questions to help carers and their care recipient – Bev sent to all this morning • HACC Aged Care program has been developed to provide services 	
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	<p>with a focus on supporting the aged person to continue their current community involvement or assist them to reconnect with their local community – more information in the Winter Sharing Sheet</p> <ul style="list-style-type: none"> • now delivering CDC for young adult carers • the southern centre has four rooms available for hire – ask Margaret or pop in for a visit to receive hire terms and conditions <p>Fiona - Metropolitan Referral Unit</p> <ul style="list-style-type: none"> • the Metropolitan Referral Unit works differently than other organisations • a few departments that were closely linked with MRF have closed eg. chronic disease and falls prevention <p>Leanne – SAPOL Home Assist</p> <ul style="list-style-type: none"> • want more referrals for disability audits • waiting on outcomes for service group 2 and see what the future holds for them <p>Keith – City of Holdfast Bay</p> <ul style="list-style-type: none"> • adjusting to reforms • walking groups going – have new groups and looking at expanding existing • ‘Wisemoves’ - looking at catching people before they need help <p>Karen – City of Marion</p> <ul style="list-style-type: none"> • adjusting to reforms • will be attending the Southern Aged Care Services meeting and forum - at the new ACH facility at the Repat on 25 August 3 – 4.30pm - will get a tour of the facility <p>Janet – A2HC</p> <ul style="list-style-type: none"> • A2HC will cease as of 30 June 2015 • ACAT divided into three teams – appointing third team leader - moving out of Netley into sites at Modbury Hospital, Repat and 	
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	<p>Hampstead</p> <ul style="list-style-type: none">• ACAT's in community at present are about six week wait <p>Theresa - Resthaven</p> <ul style="list-style-type: none">• have new groups – 'shed', in home services, community groups• filling gaps with cleaning etc	
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Next meeting date: 27 August 2014 - I Can(t) Workshop

Time: 1.00 - 4.00 pm

Venue: Meeting Room 1, City of Onkaparinga