



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: In Home Services
Date: 25 March 2015

Present: Frances Rennell, Keith Bettany, Russell Humphrey, Theresa Howard-Jones, Fiona Paterson, Megan Andrews, Margaret Potts, Sally Warnes(Project Officer), Bev Bannister (Minutes)

Apologies: Leanne Taylor, Helen Hansen, Christine Taylor, Prue Oake, Di Lorimer, Rima Sallis

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">• welcome and apologies•	
Previous minutes & business arising	<ul style="list-style-type: none">• previous minutes accepted• officially this is the last In Home Services Workgroup meeting• there have been a few staffing changes within our organisation• Sally is now the Acting Team Leader of Community Programs - Alison Bowden has retired - Bev is moving into the role of Community Transport Support Officer• SSRG will engage a new project officer and administration support in the interim to back fill these roles – Sally will still be overseeing the project• Sally is still to inform all of SSRG about the staff changes – she is	

	<p>trying to speak personally to the groups to inform them before sending a mass email</p> <ul style="list-style-type: none"> • amendment to the last minutes – remove information about home assessment jobs in information sharing 	<ul style="list-style-type: none"> • Bev to amend minutes
<p>Project Update – War against loneliness</p>	<ul style="list-style-type: none"> • Incorporate feedback / suggestions from the groups – key strategy is to connect information from the app into the calendar - Sally will be meeting with the publishers on Friday • have submitted all the information for the calendar – there is a lot of information so it is a matter of sorting through it • the umbrella will have the slogan around the outside and a ‘wordle’ in the middle - the wordle is a collation of words from the project plan • the publisher would like big umbrellas – similar to golf umbrellas - is that crazy? – group agreed to go for the big umbrellas • the plan now is to work with the publishers on what the calendar will look like and then meet with the Umbrella Workgroup to follow through, seek feedback and keep the project on track • 1000 umbrellas and 2000 calendars will be developed • would like to get the new project officer on board and up to date with the project as soon as possible • flash mob - as the launch - will talk to publisher about how that might look - use the male talent from the posters to lead the flash mob as he is also an actor • ?idea to have a promotional photo taken with a hose with the water and sun creating a rainbow in the sky with an umbrella in the scene 	
<p>Seniors Southern Services Directory App</p>	<ul style="list-style-type: none"> • Louise has finished all the updates - waiting for Sally to have another read through then going to the publisher • the whole app has been revamped • hopefully another month and it will be completed • have tried to make the app ‘reform friendly’ so it does not go out of date too quickly 	

<p>CHSP draft guidelines</p>	<ul style="list-style-type: none"> • Sally went to ACS financial forum - jobs in aged care are becoming sales focussed – competitive market place - risk of clients not paying - education is required • general discussion on draft CHSP guidelines • can contact My Aged Care on behalf of a client if they are sitting with you and have given permission • discussion on front door/back door entry to organisations • clients can request a particular service provider e.g. Resthaven • organisations need to define their area of expertise and make that their strength when marketing • fee schedule – there will be a standard fee per hour for full pension & part pension • there will be a consistent fee structure • a central client record • a scenario from the draft manual was read – the group discussed the implications of the scenario • guidelines can be obtained online at www.dss.gov.au/chsp 	
<p>Information Sharing</p>	<p>Russell - ACH</p> <ul style="list-style-type: none"> • reasonable amount of referrals – recently did a big promotion with local doctors so this probably helped increase numbers • started window cleaning - word of mouth - working well • gutter clean service not happening yet - still organising the process • domestic services – able to engage clients on a 12 month basis - informing clients that they will be referred back to My Aged Care when this service finishes • maintenance and modifications – moderate referrals <p>Frances – City of Mitcham</p> <ul style="list-style-type: none"> • no changes • no waiting lists 	

	<ul style="list-style-type: none"> • running home assist programs, social programs, community transport, personal transport • referrals are down <p>Keith – City of Holdfast Bay</p> <ul style="list-style-type: none"> • vacancies in social support, maintenance, domestic and transport • the Perma Model is a well-being theory developed by positive psychologist Marin Seligman. It identifies five essential elements to wellbeing. These are Positive Emotion (P), Engagement (E), Positive Relationships (R), Meaning (M), Accomplishment/Achievement (A) By focusing on all five of these elements, we can flourish in life, and find the happiness we want. As such, PERMA gives us the starting point for living a great life. • there were seven councils selected to participate in this trial – 45 people from each council were selected to do a survey in November last year and again this year – last year’s survey became the base line – from this, 15 people have been selected to do the course delivered by council staff who have completed a train the trainer program. It is about promoting well-being – also in the target group are women with premature babies, 16 -17 year olds who don’t go to school, older people and school children <p>Fiona – Metropolitan Referral Unit</p> <ul style="list-style-type: none"> • no changes • not HACC funded so reforms should not impact us too much <p>Theresa - Resthaven</p> <ul style="list-style-type: none"> • lots of vacancies • not many referrals coming in • Hersey Cottages is almost at capacity • plenty of in home respite available <p>Margaret – Carer Support</p> <ul style="list-style-type: none"> • referrals low 	
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	<ul style="list-style-type: none"> • two new centres opening, closing Fullarton Office, Glandore and Campbelltown will be in place by 1 July • very busy with respite and events • Caring Portrait Project – for younger people - exhibit in Southern Carers Centre - team of artists - a poet, face painter, photographer and assistant – the aim is to create a unique exhibition of portraits showing the strength and diversity of the carers - free to carers – have group of nine carers participating – there will be a launch in May <p>Megan – City of Marion</p> <ul style="list-style-type: none"> • Currently a hold on spring cleaning and short term cleaning • doing annual reviews on long term cleaning clients • maintenance and gardening still available 	
Project Officer Report	<ul style="list-style-type: none"> • Commonwealth briefing tomorrow on CHSP at the Playford Hotel • the collaborative projects are sending out a state wide survey to collect data for feedback to the Department of Social Services re the new Commonwealth Home Support Programme - please fill it in and have your say • Advance Care Directives Training – 6 May at Marion Council – 9.30 – 11.30am • LGBTI Training – 31 March at Mitcham Council – all day session • winding up the four workgroups and rolling them into two workgroups - Umbrella Project Workgroup and Aged Care Reform Workgroup to understand/keep up to date with the reform process – new project officer to organise dates for both new groups and send out to all • the group thanked Sally for her support, hard work and dedication to the SSRG 	

Next meeting date: No more meetings