



SOUTHERN SERVICES
REFORM GROUP

SSRG In Home Services Workgroup Meeting

Date: 25 September 2013

Present: Kerry Bulstrode, Fiona Paterson, Margaret Potts, Keith Bettany, Mark Liebich, Theresa Howard-Jones, Janet Kelly, Russell Humphrey, Sally Warnes

Apologies: Bev Bannister, Leanne Taylor, Shelly Simpson

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">• welcome and apologies	
Previous minutes & business arising	<ul style="list-style-type: none">• Previous minutes accepted• Pens for Conference ordered	

Project Update	<ul style="list-style-type: none"> • Number of downloads of app – verbally told by Toucan there was 159 – having difficulty getting the printout from them • Concern about Toucan’s response to this...the SSRG should have access to the data • Have available funding to reproduce the app for android • Before beginning the work on the android, update the iPhone and iPad app – small amount of corrections required • When Bev returns from holidays she will collate required corrections and we will get that done first • If the app was redone for other regions there would need to be 23 changes made where local councils are referred to • Quote from Toucan for android app is \$8122 (\$7656 + 466 for update/extra text) • Will need to confirm whether there is another cost for tablets 	<p>Sally to access download printout</p> <p>Review quote for Android with Toucan</p>
Project Officer Report	<ul style="list-style-type: none"> • Safeguarding Older People strategy discussion • It can be difficult to determine when abuse has occurred • Families do have a say • There is legislation to protect older people in residential care....other wise no specific legislation • Abuse can be unseen 	
Seniors Southern Services Directory Report	<ul style="list-style-type: none"> • Carer Issues Workgroup have commenced a project focusing on relinquished carers – developing a web page providing information, support and recognition • Dementia Workgroup have been collaborating with the Dementia Training and Study Centre to present the 2 day Dementia Care Essentials Cert 1V which has been modified for community (versus residential) • Social Inclusion workgroup are collecting photographs of older people in action...engaged in an activity...to value older people, 	

	<p>motivate and change perceptions – to be produced in a digital display</p> <ul style="list-style-type: none"> • Lui DiVenuto and Sally are developing and evaluating workshops for consumers...getting ready for CDC. Based on self - management principles and called 'I Can(t)'. First workshops begin 25/10/13 in the North • Will share more about I Can(t) at the next meeting to get feedback from the group <p>Brainstorm – Issues, Concerns and Gaps in the region</p> <ul style="list-style-type: none"> • Robotic vacuums • Consumer directed care • Client's under 65years...gap • Medication management • Timeliness of ACAT • Domestic – if only service required 'won't get it' • Lack of training for care workers (re domestic) • Adopt a grandma...innovative project • 'There's more to life than dust' • Dare to dream • Use services better...finding alternatives...encourage alternatives • Home share programs • Reablement • Motivation...how do we motivate? • Changing attitudes...leaving children assets may not be possible • Develop appropriate community environments 	
Information Sharing	<p>Kerry - ACH</p> <ul style="list-style-type: none"> • Level 2 and CACP's having difficulty filling • Exploring possibility of people with EACH approval taking a CACP package • No level 1 or 3 received in last funding round • There are 2 levels of low care and 2 levels of high care. 	

	<p>Fiona – Metropolitan Referral Unit</p> <ul style="list-style-type: none"> • Medication administration no longer being addressed by RDNS...if there are clients with a high risk MRU will put services in – this can run for 3 months and then be re evaluated • MRU accreditation went well • There is a focus on engaging with Flinders Hospital to increase referrals and promote better discharge planning • Accept referrals from GP's • General discussion - Differing costs of services can be an issue...packages/levels versus Dom care, respite, Vet Affairs <p>Margaret – Carer Support</p> <ul style="list-style-type: none"> • Premises now expanded • Will be able to organise new groups, counselling, meeting space • Centre is busier with more carers 'dropping in' <p>Theresa - Resthaven</p> <ul style="list-style-type: none"> • Respite at Ridgeway House is available 7 days a week, high care also available <p>Janet – Access2HomeCarea2hc</p> <ul style="list-style-type: none"> • Are still receiving a lot of referrals <p>Russell - ACH</p> <ul style="list-style-type: none"> • Quite quiet in maintenance and modification • Installing a hand rail – cost of rail plus \$10/hr • Aim of gardening services is to get it into a condition where it can be more easily maintained by the client <p>Keith – City of Holdfast Bay</p> <ul style="list-style-type: none"> • Coffee Crawl offered monthly • Domestic assistance available to assist with rehabilitation • Home maintenance not very busy • New information booklet available • Successful walking groups – on to the 3rd group! • A client aged 101 is using an iPad – a group is being organised to learn/become more proficient with computers/tablets – part of the Dare to Dream program initiated in Holdfast Bay <p>Mark – City of Marion</p>	
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	<ul style="list-style-type: none">• In the process of employing a full time maintenance officer	
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Next meeting date: Wednesday 23 October 2013
Time: 2:30 to 4:40pm
Venue: Civic Area, City of Onkaparinga