



SOUTHERN SERVICES  
REFORM GROUP

**SSRG Workgroup Meeting**  
**Workgroup: Social Inclusion**  
**Date: 8 May 2012**

Present: Lynda Macphail (Chair), Heather Trainor, Sadie Goddard-Wrighton, Lisa Jeanes, Karen McDougle, Cathy Wiseman, Sally Warnes (Project Officer), Bev Bannister (Minutes)

Apologies: Duncan Muirhead, Kristina Barnett

Agenda Items	Discussion	Actions
Welcome & apologies	Welcomes and apologies made.	
Previous minutes/business arising	<ul style="list-style-type: none"><li>• Minutes approved<ul style="list-style-type: none"><li>• Members read through the minutes and a recap of the discussion so far was had for those not present at the last meeting</li><li>• Comparison of numbers of older people (taken from council website) in suggested suburbs for the trial was looked at</li><li>• Suggestion to use SALMAT for the postcode drop – enquiries to be made</li></ul></li><li>• Business arising<ul style="list-style-type: none"><li>• Won't be using the 1300 transport phone number on the postcard – will be using the Social Support and Transport Program phone number at Onkaparinga instead</li><li>• Sally has talked with Alison (Onkaparinga) and Monica Holdfast Bay) re running the trials in their regions</li><li>• Toucan are ready and waiting for some information from us to start designing postcards</li><li>• Project proposal update completed</li></ul></li></ul>	



	<p>tree and in the branches of the tree have key words eg. Information, support, connections, linking, opportunities, community, wellbeing; also have contact details and logos of both councils, do in black and white/grey scale</p> <ul style="list-style-type: none"> <li>• Next meeting date conflicts with HACC forum on 12 June</li> <li>• Would like to start trial in beginning of July</li> <li>• Brighton/Hove area could be used for second postcode drop</li> <li>• focus on Morphett Vale and Holdfast Bay trials first – then decide if we are going to continue with project</li> <li>• Evaluation – Lisa and Sadie will be measuring response and numbers eg. tallying calls, age group, male/female, where they heard about it, where referred on to</li> <li>• Six months down the track – follow up phone call – how effective the process was, was it a positive or negative experience? How do we measure this? – “Did the postcard make you more comfortable making contact?”</li> <li>• More discussion will need to be had on the evaluation process</li> </ul>	<ul style="list-style-type: none"> <li>• Sally to send to Toucan</li> <li>• Once ideas back from Toucan send to group for feedback</li> </ul>
<p>Sharing of innovative case studies</p>	<p>Lynda – lady in her 90’s – lost her companion dog – she is grieving, has long empty days – discussion with her about past interests. She used to attend various clubs eg. Legacy which due to her poor mobility cannot access the venue that it is held in. Life has changed dramatically for her – she feels she has nothing left. Lynda is looking at a group that she can attend that is not physically demanding on her, has easy access.</p>	
<p>Project officer report</p>	<ul style="list-style-type: none"> <li>• Gerontology Conference – calling for abstracts by 18 May. Conference on 14 September 2012.</li> <li>• Southern Regional Alliance Conference – ‘Getting Connected in the Urban Village’ – two main themes, forging pathways out of poverty and addressing social determinants of health. Conference 20 and 21 September 2012.</li> <li>• TACSI – Workshop on Thursday 10 May at Fullarton Park Centre. They will share their research and project plus ask for feedback from community organisations. Apply online at <a href="http://www.tacsi.org.au">www.tacsi.org.au</a> or forms are available on the SSRG website.</li> <li>• Carer Issues - the working carers resource has been published and ready to begin the trial and evaluation. ECH will start their trial of the resource in May, City of Onkaparinga in June and Resthaven in July. A copy of the resource was shown to the group.</li> <li>• MAC - Sally met with staff at MAC. They are offering training about ‘diversity in</li> </ul>	

	the workplace', developing strategies to deal with issues that arise within a multicultural workforce – training of staff. Possibility of SSRG supporting the training in the region - Sally will take this idea to the steering committee.	
Next Meeting	<p>Next meeting was changed to 5 June as HACCC Forum conflicts with scheduled date of 12 June.</p> <p><b>5 June meeting has since been changed to 19 June 2012</b></p> <p>Tuesday 19 June 2012  9.30 -11.30 am  Meeting Room 2, City of Onkaparinga</p>	