



SOUTHERN SERVICES  
REFORM GROUP

**SSRG Workgroup Meeting**  
**Workgroup: Social Inclusion**  
**Date: 8 October 2013**

Present: Lisa Elder (Chair), Karen McDougle, Karen Beeching, Sally Warnes (Project Officer), Bev Bannister (Minutes)

Apologies: Lynda Macphail, Heather Trainor, Sadie Goddard-Wrighton, Shijun Huang, Madeliene Scicluna

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none"><li>• welcome and apologies</li></ul>	
Previous minutes & business arising	<ul style="list-style-type: none"><li>• previous minutes accepted</li><li>• the project report is now completed (will send out with email)</li><li>• Sally tried to engage with a photography club but has not followed through as Lisa and Sally have started taking photos and have put a sample in a PowerPoint display</li><li>• had a quote from Toucan to have the photographs put together professionally</li><li>• have discussed with Toucan re the designing/printing of the new postcards</li><li>• Sally and Lisa have been getting the permission slips signed by all</li></ul>	

	people photographed	
Project Discussion	<ul style="list-style-type: none"> <li>• Sally has received quotes from Toucan to get the digital display produced professionally</li> <li>• the quote was for 1 loop video and 100 USB sticks - approx. \$2000</li> <li>• quote for 5000 postcards is \$1500, plus posters 500 for \$700</li> <li>• we could possibly do the postcards ourselves</li> <li>• Sally to ask for quotes from Darren White (worked on our carers project and app at Toucan previously, currently has his own business)</li> <li>• Sally to obtain three quotes for the project</li> <li>• Karen Beeching to see if she can use marketing brochure photos from ACH</li> <li>• Group members to put photos they take on a memory stick and give to Sally – SSRG to supply USB at the next meeting <ul style="list-style-type: none"> <li>• time limit...photos to be submitted at the first meeting in 2014</li> </ul> </li> <li>• we would need at least 100 reasonable quality photos for the project</li> <li>• include photographs of men, snooker groups, outside shots, a variety of content</li> </ul>	<ul style="list-style-type: none"> <li>• Sally to email final report to all for feedback</li> <li>• Sally to obtain quotes</li> <li>• SSRG to supply USB sticks for all group members</li> <li>• Sally to email members to remind them to keep taking photographs and that we will supply USB sticks at the next meeting</li> </ul>
Project Officer Report	<p>Carer Issues Workgroup -</p> <ul style="list-style-type: none"> <li>• New project focusing on relinquished carers - have identified it as a gap</li> <li>• establishing a resource web page</li> <li>• the project aim is to offer support, information and recognition for carers who are no longer in the caring role. Promote reconnection with community and strategies to manage a changing role</li> <li>• A booklet developed by community members and Pat Smytherman - 'The Residential Care Decision' will be part of the resource</li> </ul> <p>Dementia Workgroup -</p>	

	<ul style="list-style-type: none"> <li>• Dementia Care Essentials Cert 1V training is being delivered – day 2 is this Friday</li> <li>• course has been redesigned to be more community focused rather than being based on residential care</li> <li>• the library memory hub concept has been included in a funding application completed by Seniors Information Service – an idea to create an accessible, informative, interactive hub for people with dementia and their carers to visit in the community</li> <li>• if successful, memory loss hub to be at Noarlunga Library initially</li> </ul> <p>In Home Services Workgroup -</p> <ul style="list-style-type: none"> <li>• some workgroup members are attending the Gerontology Conference on 21 October</li> <li>• the group will be marketing the Seniors Southern Services Directory app and resource at the conference</li> <li>• the group are investigating the option of reproducing the app for android</li> <li>• marketing has been limited for the app</li> <li>• there have been 156 downloads so far - 40 of them have been overseas</li> <li>• there have been approximately 200 hits on the webpage</li> </ul>	
Information Sharing	<p>Karen – ACH</p> <ul style="list-style-type: none"> <li>• have completed the HACCC audit</li> <li>• redesigning some of the southern clubs – numbers are very low and no new referrals are coming in – will design clubs to better meet client needs</li> <li>• setting up a men’s ‘younger onset dementia’ lunch and out n about group</li> <li>• trying to fill the gaps for younger onset dementia male clients in the region</li> </ul> <p>Karen - Resthaven</p> <ul style="list-style-type: none"> <li>• Ridgeway House weekends busy and working well</li> </ul>	

	<ul style="list-style-type: none"> <li>• busy hands group at Aldinga had to stop as not enough clients</li> <li>• other group numbers are very low as well</li> </ul> <p>General Discussion –</p> <ul style="list-style-type: none"> <li>• numbers are low in the south for all groups</li> <li>• not getting a lot of new referrals for groups at both ACH and Resthaven</li> <li>• referrals for cleaning are predominant</li> <li>• Limited referrals are received from A2HC re social</li> <li>• ? invite A2HC to visit the workgroup to discuss</li> <li>• it can be a problem for coordinators trying to find groups for clients when the client only wants to attend a group or activity occasionally and does not want a regular commitment - especially if transport needs to be arranged</li> </ul> <p>Lisa – City of Onkaparinga</p> <ul style="list-style-type: none"> <li>• Lisa has been attending a series of workshops organised through the Better Practice Project – She is working on a project ‘How we transform the coordinator role and practice so that older people have authority and responsibility over their lifestyle and support arrangements which leads to better lives?’</li> <li>• Sally invited Lisa to do a presentation to the workgroup</li> <li>• Lisa shared what she has learnt, some of the improvements she is making to her program, and the strategies she is using</li> <li>• looking at ways on how coordinators can focus on the positives/strengths and enable and motivate clients to connect with their community and find the opportunities to participate in the things they enjoy</li> </ul>	
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**Next meeting date: 12 November 2013**  
**Time: 9.30 - 11.30 am**  
**Venue: Civic Area, City of Onkaparinga**

