



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Social Inclusion
Date: 9 July 2013

Present: Lisa Elder (Chair), Angela Bell, Karen McDougle, Louise Fuller, Karen Beeching, Shijun Huang, Sadie Goddard-Wrighton, Lynda Macphail, Sally Warnes (Project Officer), Bev Bannister (Minutes)

Apologies: Kathy Wiseman, Kristina Barnett, Madeliene Scicluna, Vanessa Leane, Val Freeman, Maxine Cape

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">• welcome and apologies• introductions were made around the table	
Previous minutes & business arising	<ul style="list-style-type: none">• previous minutes accepted• Medicare Local meeting was rescheduled - how we can work with them is not clear but will keep in touch and collaborate when possible• the advertorial cannot be used to insert into a document in its present format, we need to ask Toucan to send it to us in a jpeg format	<ul style="list-style-type: none">• Louise to talk with Toucan and arrange jpeg format
Postcard project update - Sadie	<ul style="list-style-type: none">• postcards went out three weeks ago• have had a few surveys returned• all positive feedback so far	

	<ul style="list-style-type: none"> • Sadie will talk with Jetty Road traders about distribution of the postcards amongst the shops and customers • City of Onkaparinga still has postcards left and does give them out – discussion about what do we do with what’s left... • Sally to meet with Sadie to get up date on that region so she can finish writing report • a history on the postcard project was given for the new member 	<p>Sally to contact Sadie to arrange time</p>
<p>Project discussion</p>	<ul style="list-style-type: none"> • discussion on the logistics of how big the project will be • Sally, Bev and Lisa had a brainstorming session prior to the meeting • idea to expand postcard project with photos of older people enjoying themselves and a quote from them • have a digital photo display to be used by all group members at events/functions, possibly display in doctor surgeries, seniors’ mornings at cinemas etc. • would need to have a permission form from the client to be able to use photos • need to have good quality photos • possibly organisations take their own photos • explore TAFE students to take photos, have students attend certain activities/events with older people to be able to capture action shots • discussion on what will inspire people • idea - using familiar backgrounds so people can relate to the photo making it more meaningful • could have a theme running through the photos so they can relate to our region and activity • could promote certain groups already running • showcase programs we can offer both inside and outside • focus on what the person can achieve and the connection to the community not the program/group • action shots not posed • Sally read a letter from Alison about a woman who works in community journalism – possibly she could be of some benefit to the 	<ul style="list-style-type: none"> • Sally to contact TAFE

	<p>project?</p> <ul style="list-style-type: none"> • Flinders University students make commercials for 'not for profit' organisations – look into this to see if it fits with our project • have new postcard with all councils details on it 	
<p>Seniors Southern Services Directory report</p>	<p>Report March to July 2013 Resource Design and Content Finalised resource design and content</p> <ul style="list-style-type: none"> • Titled the Seniors Southern Services Directory • Consists of a number of interrelated resources <ul style="list-style-type: none"> Paper-based pocket directory Apps for iPhone and iPad Web based information on the Southern Services Reform Group website www.ssrq.org.au • iPhone and iPad apps now available to download from the App store • Promotional material completed - advertorial and postcards • Downloaded , general information, fact sheets and copy of pocket directory information to SSRG website – SSSD has a dedicated page • The pocket directory will be available before the end of July to distribute <p>Promotion Completed and mailed out Advertorial Developed a generic PowerPoint to assist Workgroup members Distributed Postcards at Workgroups and meetings Presentations – Acute Community Information Network Meeting, Community Programs, PAWS, Disability Network Meeting, SSRG Workgroup meetings, Noarlunga Library Article and photo in the next Onkaparinga News, as well as other council publications Apps to be used in iPad training at Onkaparinga Library and SIS Promoted resource to TAFE Coordinators at Noarlunga Campus</p>	

	<p>Mail outs - SSRG Newsletter, service providers and peak bodies, Flinders University – Public Health, Palliative Care, Nursing and Midwifery Presentation with FMC Social Workers See Summary of Promotional Activities for more information Work in Progress Waiting on arrival of Pocket Directories To complete report on the Health and Community Informed Choices Project Placed order for Pop-Up Banner for SSRD Information stand on the Disability and Ageing Expo Information stand at the Gerontology Conference</p>	
<p>Project Officer report</p>	<ul style="list-style-type: none"> • Dementia Workgroup: The group are focusing on developing dementia expertise in the southern region. The Dementia Training and Study Centre delivered the Cert 1V Dementia training to the workgroup, specifically tailored for community. Apparently this course has not been delivered in this format previously – it has always focused on the residential experience. The feedback from the course was outstanding and the workgroup would like to offer the course more widely in the southern region – if possible in late September. The group have also organised training with Alzheimer’s Australia SA about presenting and developing activities for people with dementia based on the Montessori approach – titled World of Creativity. <p>The group are also exploring the idea of setting up a Memory Hub in one of the Onkaparinga libraries. We are collaborating with Noarlunga library staff and they are enthusiastic about implementing the project.</p> <ul style="list-style-type: none"> • Advocacy in Action: Upholding Service Users Rights – presented by ARAS. Wednesday 24 July 2013 (Onkaparinga) 10:00 to 12:00pm • Consumer Directed Care – presented by Better Practice Project. Tuesday 30 July (Marion Hotel) – (2 sessions because of the 	

	overwhelming response) and Wednesday 31 July (Onkaparinga).	
Information sharing	<p>Lisa – City of Onkaparinga</p> <ul style="list-style-type: none"> • focussing more on social not just medical transport • still working closely with Red Cross • had a few social trips • working with group at Moana • looking for opportunities to put more support in for male clients • Shijun and Lisa are participating in a series of workshops organised through the Better Practice Project to look at the big question of ‘How we transform the coordinator role and practice so that older people have authority and responsibility over their lifestyle and support arrangements which leads to better lives?’ <p>Karen - Resthaven</p> <ul style="list-style-type: none"> • lots of ‘one off’ activities are currently being offered • Ridgeway House now open at weekends - can have a whole week or just a weekend • Busy Hands group at Aldinga has vacancies - Fridays – some transport available - dementia specific only <p>Sadie – City of Holdfast Bay</p> <ul style="list-style-type: none"> • the Community Buzz newsletter will be out in August • Every Generation planning – doing a repeat event of last year - family fun day - will promote early - 27 October at Partridge House – hoping to have Mem Fox as a guest celebrity - looking at using local businesses to help provide food etc. • City of Holdfast Bay is working towards being a paperless office and are using laptops for consumer interviews • have completed a transport review - will no longer be a ‘loop’ bus • Holdfast Men’s group - every month offer a course e.g. nutrition and include some day trips • have set up Holdfast Community Network in partnership with COTA – networking, guest speaker <p>Heather – Baptist Care</p> <ul style="list-style-type: none"> • groups going well and expanding 	

	<ul style="list-style-type: none"> • one on one is at capacity - have wait lists • Baptist Care are re-doing their brochure – the group was asked for feedback from the photo choices shown <p>Lynda – City of Mitcham</p> <ul style="list-style-type: none"> • busy time with consultations • just starting to prepare for quality review • looking at mental health issues - keeping clients engaged • have some challenging client needs <p>Shijun – Domiciliary Care</p> <ul style="list-style-type: none"> • first guardian board application went well • part of journal club – discussing social inclusion –research linked with Flinders University • attending the workshops Lisa spoke about <p>Angela – City of Marion</p> <ul style="list-style-type: none"> • social support program - mostly one on one with clients • looking at expanding program to include more social activities – at the moment it is mainly medical based transport • organised activities are going well • men’s group have been contacted again to get feedback - trying to follow up and encourage the members to keep connected - they may join into men’s shed at Glandore to stay in contact with each other • volunteers are taking clients out for coffee, going into client homes to have social chat, also set up lady with home shopping on the internet • taking on more volunteers as needed <p>Karen - ACH</p> <ul style="list-style-type: none"> • getting ready for audits and reviews • have capacity in all programs • social ‘one on one’ with client - great outcome last week - had been in care and Hampstead Rehabilitation Centre for couple of years, got him home and arranged an outing that he wanted - the client was thrilled 	
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Next meeting date: 13 August 2013

Time: 9.30 - 11.30 am

Venue: Civic Area, City of Onkaparinga