



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Steering Committee
Date: 17 March 2014

Present: Mandy Toczek-McPeake, (Chair), Maria Johns, Anna Howard, Philip Galley, Coral Sharp, Sharyn Johnson, Jacqui Bowden, Anna Howard, Valerie Sandlant, Joanne Maiden, Jen Day, Chris O'Brien, Jenny Sandow,

Apologies: Carole Matthews, Jenny Hughes, Bev Bannister, Katrina Easton, Fiona Pitcairn, Bronwyn Harding

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">• welcome and apologies	
Previous minutes & business arising from Executive meeting	<ul style="list-style-type: none">• previous minutes accepted• Reflection on the planning day. The importance of including mental health was raised...mental health is included in the Remaining Independent & Healthy section.• Changes in the ToR accepted – increase in membership, inclusion of consumer representatives• Prefer to have at least 3 consumers on the committee. Require job description or guidelines.	

	<ul style="list-style-type: none"> • Possibly have 3 consumers, each with a different focus eg someone younger, from disability, mental health advocate etc • Best to advertise for consumers – possibly through the councils, possibly through community centres. • Contact the Consumer Health Alliance for advice. 	<p>Sally to write up guidelines and contact Consumer Health Alliance</p>
<p>Guest: Philip Galley – Senior Manager, Safety , Quality & Professional Leadership, Southern Adelaide Fleurieu Kangaroo Island Medicare Local</p>	<ul style="list-style-type: none"> • Southern Adelaide Health Alliance (SAHA), ‘driven’ by Medicare Local – • The Southern Adelaide Health Alliance brings together health and community providers with consumers to impact positively on design and coordination of services. • In February this year a Task Force Workshop was held and possible 100 day projects were identified. • Attendees were a mix from both health and community sectors and the aim was to identify possible 100 day projects that could be started now. • One of the groups discussed discharge planning and how better information can be accessed by the health sector. The Seniors Southern Services Directory App was presented and the group were enthusiastic about possibly designing a project around marketing the App. • Dr Craig Whitehead is the ‘Lead’ of the group and has been enthusiastic about the project • Goal: to enhance the utility of the App and to enhance the uptake of the App in the health sector • SAHA will provide a project officer to drive the project <p>The Steering Committee are supportive of the project and it meets the desired outcomes of the project which was to better inform the health sector re community services.</p>	<p>Sally to supply information and support to SAHA as the project is implemented</p>

<p>Jo Maiden: Transport in the South</p>	<ul style="list-style-type: none"> • Jo is the project officer for the Community Passenger Network – funded by the Commonwealth • She works collaboratively in community transport • Currently transport in the sector is very fragmented - Outputs versus community transport • Discussion about whether community transport can be delivered if a person is receiving an in-home care package...and what will happen with CDC packages...they may choose direct care and no funds available for transport...what are the implications of these decisions and what will the demands be? • The alternative is cutting back on direct services because they need the transport as there are no other options... • People will have to make decisions about transport based on their priorities...however, transport is expensive • Carer Support will provide transport for frail aged if they have a carer • Perhaps we should work together to provide transport more efficiently...is that possible? • The guidelines are clear – community transport should only be provided as a last option • The environment has changed – transport is no longer a ‘cottage industry’ and will possibly go to a ‘paid’ model • Mitcham Council has received funding to utilise taxi vouchers as a transport option • Using public transport is to be encouraged (where possible)...sometimes people don’t use it because they lack confidence • What happens is medical appointments are the priority and social ‘slides’ 	
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<p>Information Sharing</p>	<p>Maria: MAC</p> <ul style="list-style-type: none"> • Have funding for a day centre with a multicultural focus...will be called Café 94 <p>Jenny: City of Mitcham</p> <ul style="list-style-type: none"> • Currently involved in an Access & Inclusion Consultation and online survey – consultants Purple Orange have been engaged to do the work <p>Coral: Alzheimer’s Australia SA</p> <ul style="list-style-type: none"> • Resource packs available re sale of products – plus the monthly resource sheet advertising what is new <p>Valerie: James Brown</p> <ul style="list-style-type: none"> • Have funding available in the south for domestic assistance, social support to promote inclusion and transport • Have registered with A2HC <p>Suggestion that someone form the ATSI sector to become a member of the Steering Committee</p>	<p>Sally to address</p>
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<p>Project Officer Report</p>	<p>Planning Priorities and Key Areas</p> <ul style="list-style-type: none"> • Copy of report distributed. <p>Southern Regional Alliance</p> <ul style="list-style-type: none"> • Sally & Carole attended a planning day – based on Results Based Accountability & Collective Impact • Would the Steering Committee like some training in this? <p>Carer issues Workgroup</p> <ul style="list-style-type: none"> • Continuing the project for post carers – a web page of relevant information and links titled 'Beyond the Caring Kite'. Aim to complete the project in May 2014. • One of the main resources being used is 'Past Caring, The Beginning Not The End' – written by Audrey Jenkinson, an actress from the UK. She has been contacted to let her know we are using her work and we feel it is an excellent resource – she was extremely pleased to hear from us and to know that her work is being used in Adelaide, Australia. <p>In Home Services Workgroup</p> <ul style="list-style-type: none"> • Total App downloads = 331 (predominantly iPhone/iPad) <p>78.2 % of users are Female 21.8 % of users are male 48.9% of users are aged over 55 years 30.40% of users are aged between 35-54</p> <ul style="list-style-type: none"> • Collaborating with South Adelaide Health Alliance, Medicare Local regarding a 100 day project to market the app, particularly to the health sector. • The group is interested in exploring reablement or the wellness approach. A workshop has already been developed by the Hills Collaborative Project and the group plan to look at this and possibly expand on it further. The Hills Collaborative Project officer, Judith Gooden, will attend the next In Home Services Workgroup meeting. 	<p>The Committee agreed to have the RBA training – Sally to organise</p>
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	<p>Dementia Workgroup</p> <ul style="list-style-type: none"> Library Memory Hub is going ahead with some funding for resources provided by Onkaparinga Community Programs. Please see Memorandum of Understanding document for more detail. <p>Social Inclusion Workgroup</p> <ul style="list-style-type: none"> Phase 3 of Reaching the Unreachable – digital photo film, plus postcard. The film is being developed – designers have created 2 concepts – dark and light. The film will focus on changing attitudes, expectations, giving options, motivation – we hope it has an ‘inspirational’ feel to it and will be shown in waiting rooms, conferences, meetings, social media etc. At the conclusion the words ‘Endless possibilities’ are being used - would also like to include...’Contact a southern council’ – which connects to the postcard being developed to complement the message <p>SASMA / Self-Management</p> <ul style="list-style-type: none"> Organising a self-management conference for September 17 2014 - To be titled ‘Living Well in a Complex Life’ and will explore the wellness approach and enablement. Bev has done an excellent job in redeveloping the SASMA website Have completed 2 trials of the I Can(t) workshops – please see evaluations - currently negotiating a third trial with carers from ECH. <p>Consumer Workgroup</p> <ul style="list-style-type: none"> Have disbanded the consumer workgroup, however have contact with several of the members in a less formal way Looking at other ways to connect with consumers more broadly 	
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	<ul style="list-style-type: none"> • Would like to invite a consumer representative onto the Steering Committee. <p>Collaborative Project Officers (CPO) Monthly Meetings</p> <ul style="list-style-type: none"> • Working together on identified key areas • The SSRG leads the training portfolio – currently organising state-wide training re working with LGBTI clients, being delivered by the Better Practice Project. The southern workshops are being held in May. • Training survey completed – please see attached • Commonwealth representative, Roy Inglis, met with the CPO's this month – please see questions asked. 	
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Next meeting: Monday 19 May, 2:00 to 4:00pm
Venue: Mayors Parlour, City of Marion