



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Steering Committee
Date: 18 May 2015

Present: Sally Warnes, Sandy Johnson-Jones, Jen Day, Lisa Elder, Gill Schulze Mandy Toczek-McPeake, Mel Olson, Katrina Easton, Monica Du Plessis, Rima Sallis, Sarah Nicholas, Grant Edwards, Clare Kelly (minutes)

Apologies: Maria Johns, Coral Sharp,

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">• welcome and apologies	
Previous minutes & business arising	<ul style="list-style-type: none">• previous minutes accepted• introductions were made around the table	

Staffing changes	<ul style="list-style-type: none"> • Sandy Johnson-Jones is acting SSRG Project Officer • Clare Kelly is SSRG Admin Officer • Sally is now auspice 	
Guest speaker	<ul style="list-style-type: none"> • Grant Edwards from Resthaven spoke about the RAS. He mentioned that the assessment process with clients will take 3 hours to complete, however this may be reduced to 2 hours with practice. RAS staff need specific training in this role by the govt, regardless of what skills and qualifications they bring to the role. All training must be undertaken from every one so the same standards are met across the board. • The training will begin on June 1 and the qualification received will be a certificate IV. The training will last 8 days and a further 6 weeks afterwards staff will be reassessed • July 1 is when a RAS officer will go into a client's home for assessment, they will only have the information from My Aged Care to use and they will wear an ID card. • On a broad nature with referrals, it's first in best dressed. The client can be assessed at home or in hospital, a referral is made and a review can be made if the client's needs have changed. • Grant believes good communication is vital and let clients know that changes have occurred and how it will affect them. • Not all the instructions of the service are available on the portal yet, and it's unclear at this stage how to utilise some of the details. • It may take up to 3 calendar days to respond high level clients, 10 days for medium level and 21 for low level for RAS staff • Resubmission is only looked at with a substantial change. Not sure how this will work, it may just fall into a review situation. • There are 3 types of processes: (1) screening at call centre, (2) a 	

	<p>complex assessment at RAS level And (3) ACAT will do a comprehensive assessment.</p> <ul style="list-style-type: none"> • 15 assessors currently, 30 will be needed for a full team. • Resthaven RAS will be operational by 19 June. 	
RAS forum and Information session	<ul style="list-style-type: none"> • This has been organised by the Collaborative Project Officers, it will be held on 29 June at Thebarton Community Centre in a “speed dating” format. • Face to face with all of the community assessors and service providers to bring all of their brochures and information for them • SSRG South will look at seeing if the 3 RAS’s can all guest speak/presentation at a central venue possibly in Marion for those that do not go to the Collaborative RAS forum 	
Project Officer update	<p>Carer issues Workgroup</p> <ul style="list-style-type: none"> • Finalised in April <p>In Home Services Workgroup / I Can(t) program</p> <ul style="list-style-type: none"> • Finalised in April <p>Dementia Workgroup.</p> <ul style="list-style-type: none"> • Remains up until October 2015 • 1-2 Focus groups of Carers and Care Recipients needs to be established for which we can then evaluate more concisely. Possibility of utilising Alzheimer’s SA Carers group which meets in the local area. • Tiffany Davies, Collaborative Project Officer Far North visited the Memory Hub to see about recreating it. • Expression of Interest to visit the Memory Hub from Robyn Dangerfield, NRCP Coordinator Nursing, Hills, Fleiurieu, KI, Community Health Service 	

	<p>Social Inclusion Workgroup</p> <ul style="list-style-type: none"> • Finalised in April <p>SASMA / Self-Management</p> <ul style="list-style-type: none"> • Holding another Symposium/Health Seminar 25th September 2015 at the Wayville Showground in conjunction with the Disability and Ageing Expo. • Auspice by Seniors Information Services. The expo will be held in the Goyder Pavilion downstairs and the Symposium will be upstairs. • Registration and a cost of \$35.00 for the day. <p>Collaborative Project Officers (CPO) Monthly Meetings</p> <ul style="list-style-type: none"> • The Metropolitan Collaborative Projects have been working with the Regional Assessment Service(RAS) to provide service providers opportunity to informally meet the assessment teams prior to the commencement of the Commonwealth Home Support programme on July 1 2015. • To be held 29 June 2015 at Thebarton Community Centre 1.45 to 5.00pm. <p>War Against Loneliness – Umbrella Project</p> <ul style="list-style-type: none"> • Integrate all projects developed by the SSRG under the one umbrella to campaign against loneliness. Putting the issue of loneliness up in lights to create awareness and action • 2000 Calenders being created with inspirational ideas/ saying to motivate people to get out into their community also utilising the “I Can” information. • 1000 Umbrellas with a Wordel – taken from across all Work Group • Proposing to have a Flash Mob dance to be held in Ramsay Place 9th July timed in conjunction with the ending of the “Morning Melodies” at Hopgood Theatre • Information stands with promotional items 	
--	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--

	<p>Reforms</p> <ul style="list-style-type: none"> • Sandy is actively reading all press releases from DSS, ACS and Australian Ageing. • Looking at having a “Twitter” account for reminders of updates <p>Dementia Pamper Day</p> <ul style="list-style-type: none"> • Carer Support will be holding a Dementia Pamper Day at South Adelaide Football Club on 16 June 2015. We will be having a stand on the day. <p>Sandy has also been asked to sit on a Reference group to develop a model for respite for the Younger Onset Dementia clients.- Tailor Made</p> <ul style="list-style-type: none"> • Establishing a reference group, appointing a Project Officer, Consultation with stakeholders, Development of a good practice respite model, Development of a practice guide and audit tools, Training of staff in the model, Auditing of community and residential respite services against the model, and Evaluation and publishing of findings. 	
Information sharing	<ul style="list-style-type: none"> • Monica – City of Holdfast Bay, is working on a project with the SAHMRI Wellbeing and Resilience Centre. Using Professor Seligman theory. A resilience trainer was brought in from America to train staff as there are no accredited trainers in Australia. Holdfast Bay will train their staff and roll out the training into the community. There are 5 trainers at Holdfast and 3 at Marion. • Katrina – Carers SA, will email a flyer called, ‘A creative way to care’. They also have no interest loan scheme for carers. There are also counselling for carers vacancies. • Gill – Resthaven, she mentioned that Carol is doing well. Lots of programs and may have a reshuffle in the team area. • Jen – City of Onkaparinga, COTA information session, Planning Ahead and Advanced Care Directives which she received from 	

	<p>Respite, and the Down Sizing Sessions from the Social program, as well as doing disability work.</p> <ul style="list-style-type: none"> • Sarah – James Brown, Lorraine Lowe has started work with James Brown, she is a registered nurse and will work in the hills area and Sarah works in the southern area. • Sue – ECH, no vacancies, sold packages in Darwin, but still have a couple of packages but they have been contracted out. • Mandy – Carer Support, funding from state government for training packages, funding for dementia and younger on set dementia. New Facebook set up for carer support group. Moving from Fullarton to Glandore in June and leased an office at Campbelltown. Organising a launch in school holidays, with activities and organising a bus to ferry people from Glandore to Campbelltown to Morphett Vale. 	
<p>Topic – World Elder Abuse Day</p>	<p>A brochure/booklet was given to the group to read</p>	

Next meeting date: 20 July 2015

Time: 2.00 - 4.00 pm

Venue: Mayors Parlour, City of Marion