



SOUTHERN SERVICES  
REFORM GROUP

**SSRG Workgroup Meeting**  
**Workgroup: Steering Committee**  
**Date: 19 March 2012**

Present: Anna Howard (Chair), Janine Callegari, Monica du Plessis, John Kurz, Carole Matthews, Mandy ToczecMcPeake, Sharyn Johnson, Jayne Basso, Patricia Fields, Jen Day, Kaylene Neale, Sharon Tentye, Alison Bowden (Auspice), Sally Warnes (Project Officer), Bev Bannister (Minutes),

Apologies: Sue Green, Marie Noble, Bronwyn Harding, Donna Brownsea, Jan Gaskin (DFC)

Agenda Items	Discussion	Actions
Welcome & Apologies	<ul style="list-style-type: none"> <li>• The meeting began demonstrating the new SSRG website. The formatting problems have been resolved and Bev has up-loaded much of the necessary information on to the site.</li> <li>• Welcomes and apologies were noted</li> <li>• Members were given a copy of –               <ul style="list-style-type: none"> <li>• Agenda</li> <li>• Previous minutes</li> <li>• Project officer report</li> <li>• HACC Service Principle Forum Stories and Evaluation</li> <li>• Dementia workgroup project proposal</li> <li>• Social Inclusion workgroup project proposal</li> </ul> </li> </ul>	
Previous minutes	Minutes approved Actions completed	
Business arising	Kylee Nash has resigned from the Steering committee. Bronwyn Harding has nominated to take her place and been accepted to be a member of the executive committee.	

SSRG Project Officer report	<p><b>1. Workgroups</b></p> <ul style="list-style-type: none"> <li>• <b>Carer Issues Workgroup:</b> working carers resource package. The resource has now been sent to Toucan for graphic design and publication as Via Media were unable to complete the work. They have sent 6 different concepts for the group to choose from. Sally has had a session with a consultant/work colleague to ensure the evaluation process is appropriate and thorough. The group aims to begin the pilot of the resource in April.</li> <li>• <b>Dementia Workgroup:</b> is currently planning a project focusing on the reported gaps in dementia training experienced by care workers. The results of the survey done by care workers revealed that managing challenging behaviours was by far the most favoured topic. The SSRG will work in collaboration with Alzheimer's Australia SA, Dementia Training Study Centre to deliver the sessions. Please see attached project proposal. Ten members of the dementia workgroup went to see Kate Swaffer at the Fringe – titled 'My Unseen Disappearing World'. Kate has younger onset dementia. <b>Discussion:</b> It was suggested to keep sessions for care workers and volunteers separate. It would also be useful to talk with consumers for feedback on training gaps of care workers.</li> <li>• <b>Social Inclusion Workgroup:</b> is currently planning a project titled 'Reaching the Unreachable'. The aim is to design a postcard and poster that reduces the stigma attached to loneliness and creates an atmosphere of acceptance by using appropriate graphics and wording to help individuals feel comfortable in contacting a service provider for assistance. It is expected that the post card / poster will reach individuals that are socially isolated by being available at targeted places, for example medical clinics, pharmacies, Centrelink etc. Please see attached project proposal. <b>Discussion:</b> It may be more appropriate to target one postcode area to pilot the project. The Carelink data base could be used for finding suitable services.</li> <li>• <b>In Home Services Workgroup:</b> the group are currently waiting to find out if their funding application has been successful for a project officer to be employed to develop a community services resource aimed for use by the health sector. At the last meeting Lyndal Gerrard (A2HC) met with the group to give an update about the referral system and answer questions.</li> <li>• <b>Consumer Workgroup:</b> the members are writing stories to highlight issues they experienced when accessing services and managing their independence and wellbeing. The</li> </ul>	

	<p>next step is to look at what would have worked better – the solutions to the issues raised. This work will be collated in a power point presentation and supporting documentation.</p> <p><b>2. Website</b> (The new website was demonstrated at the beginning of the meeting)</p> <p><b>3. Budget</b> The budget is tracking well. Copy not supplied at this meeting.</p> <p><b>4. New projects</b> A possible project for 2012 –‘Mental Health Maintenance’ - Holistic health for future years. Holdfast Bay in conjunction with Flinders University are doing similar research – Sally met with Monica to discuss the Baby Boomer survey and plan a further meeting with Flinders university.</p> <p><b>5. TACSI</b> TACSI is The Australian Centre for Social Innovation and are working on a caring project titled ‘Love-ins, Lobsters &amp; Racing Cars – great living in late adulthood’. The project has been looking at what great living looks like late in adulthood and the challenges and stressors that get in the way. On 8 February there was an event at Victoria Square where they shared what they have learnt and started a conversation around opportunities to get more people to great living. Sally was invited to be part of this event. The next phase of the project will be to go back into people’s homes to co-design and prototype solutions.</p> <p>TACSI, in collaboration with the SSRG and ECP will be presenting their research to the southern and eastern regions in May. More information about this will be circulated soon.</p> <p><b>6. HACC Service Principles Forum</b> Please see attached evaluation and collation of stories from the HACC Service Principle Forum that was held in December.</p>	
DAC report	No new report – same as distributed in previous minutes	
Innovative Projects update	Sharyn – project between Holdfast Bay, Marion and Mitcham Councils – based on training brokerage staff about the HACC Service Principles. It involves collaboration with the Better Practice Project to develop a train the trainer program focusing on the service principles using a	

	language that is easily understood. The course is aimed at management who then go back to their place of work and train their staff. A training session is scheduled for 9 May and will be inviting a sample group of people to evaluate the training before it is distributed more widely.	
Other business	Monica – concerns re the transition to the Commonwealth. The service agreement that includes client care coordination assessment, case management, counselling support information and advocacy will be different. She has received differing information but is concerned coordination is going to sit at the ‘front end’. If these services are no longer part of what council offers, it could have a negative impact. The group felt that it was an issue more specific to LGA.	
Information round	<p>Kaylene –</p> <ul style="list-style-type: none"> <li>➤ CACP’S with ECH in Mitcham and Marion are hard to fill. Phone 8271 2166 for more information on packages, current ACAT is required.</li> </ul> <p>Jen –</p> <ul style="list-style-type: none"> <li>➤ Epilepsy Wellness Conference on 11 April at the City of Onkaparinga.</li> </ul> <p>Patricia –</p> <ul style="list-style-type: none"> <li>➤ Expanding premises and team. Rapid Access Team who visits Commonwealth facilities is expanding and offering Challenging Behaviour training, they have increased the numbers who can attend – services are Monday to Friday 9am to 5pm.</li> </ul> <p>Jayne –</p> <ul style="list-style-type: none"> <li>➤ ‘Closing the Gap’ activity on Thursday at Flinders Medical Centre 11am to 3pm. Raising the awareness on closing the gap between aboriginal health and main stream health.</li> </ul> <p>Sharon –</p> <ul style="list-style-type: none"> <li>➤ Group counselling starting on 2 May. Will be a six week course. Have worked closely with Carer Support and Western Carers to develop this course. Carers go through an assessment process to make sure it is counselling they require.</li> </ul> <p>Sharyn –</p> <ul style="list-style-type: none"> <li>➤ A solicitor has been organised to come and talk about Power of Attorney, Guardianship and Advanced Directives at Marion Council.</li> <li>➤ National ACS Care Conference 21 May – two day conference in Adelaide – interesting list of speakers</li> </ul> <p>Mandy –</p> <ul style="list-style-type: none"> <li>➤ Delivering a six week ‘Taking Care of Yourself’ course for carers and feels that this would be a good lead in to the new counselling course run by Carers SA. They are looking at advertising the two courses together.</li> <li>➤ ATSI family BBQ day on the Monday of Reconciliation Week at Christie Downs Community Centre.</li> </ul>	<ul style="list-style-type: none"> <li>• Jen, Jayne and Sharon to send flyers to Bev for distribution and to go on the website</li> </ul>

	<ul style="list-style-type: none"> <li>➤ Waiting on confirmation of invited tender for a new ATSI worker</li> <li>➤ Over the Hill Conference - a two day expo collaborating with Jen Day, City of Onkaparinga on 30 November and 1 December at South Adelaide Football Club. It is aimed at carers who live 'over O'Halloran Hill'. It will also be focusing on ageing carers and their concerns about their adult caree – planning for the future.</li> </ul> <p>Carole –</p> <ul style="list-style-type: none"> <li>➤ Following on from the research project completed last year - the needs of carers when the care recipient has gone into residential care – an issue that became apparent was the need for training of all staff in carer friendly practices and including the carer as a consultant and co-participant in the caring role. They are now doing a research project on this topic.</li> <li>➤ Research on couples in care - when one person goes into care the other partner may also choose to go in to care to stay with them</li> <li>➤ Looking at creating new groups in response to specific needs in the region</li> </ul> <p>Alison –</p> <ul style="list-style-type: none"> <li>➤ Have a few vacancies in Respite Program for low level care</li> </ul> <p>John –</p> <ul style="list-style-type: none"> <li>➤ Dementia courses advertised in The Boomer has been very successful. Taken on new coordinators to help with this process.</li> </ul> <p>Janine –</p> <ul style="list-style-type: none"> <li>➤ HACC funding places have been taken up – we now have a 'red light'.</li> <li>➤ Full for CACP'S in the south.</li> <li>➤ In the west having trouble finding clients for CACP'S</li> <li>➤ Contact number: 8397 9200.- Southern X Care</li> </ul> <p>Anna –</p> <ul style="list-style-type: none"> <li>➤ Home Share Program up and running – looking for householders to participate – phone Kelly on 8375 1193</li> <li>➤ 10 packages available for GLBTI, (Gay, Lesbian, Bisexual, Transgender and Intersex) send through referrals</li> <li>➤ Couple of vacancies in the north for English speaking CACP packages</li> </ul>	
Next meeting	<p>21 May 2012  2.00 – 4.00 pm  Chambers, Marion  Afternoon tea provided</p> <p>Executive Committee meet prior to steering meeting  1.30 – 2.00 pm</p>	

	Chambers, Marion	
--	------------------	--