



SOUTHERN SERVICES  
REFORM GROUP

**SSRG Workgroup Meeting**

**Workgroup: Steering Committee**  
**Date: 20 July 2015**

Present: Sally Warnes, Angela Bell, Stacey Pilmore, Sandy Johnson-Jones, Jen Day, Mandy Toczek-McPeake, Mel Olson (proxy for Tali Warnock), Katrina Easton, Coral Sharp Clare Kelly (minutes)

Apologies: Maria Johns, Monica Du Plessis, Rima Sallis, Sarah Nicholas, Gill Schulze, Sue Green, Jenny Sandow, Valerie Sandlant

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none"><li>welcome and apologies</li></ul>	
Previous minutes & business arising	<ul style="list-style-type: none"><li>previous minutes accepted</li><li>introductions were made around the table</li><li>DSS stated at Collaborative meeting that there will be a new contract which will go until 30 June 2017.</li><li>Clarification on the Executive Committee was discussed and with the impending contract it was decided that there should a meeting to discuss the direction and then a planning meeting with the Steering. September has been pencilled in for this-waiting on contract.</li><li>Craig Gogal Team Leader from Access Care Network – RAS made contact to see if it was appropriate for him to join the Steering Committee, this was agreed upon.</li></ul>	

<p>Project Officer update</p>	<p><b>War Against Loneliness – Umbrella Project</b></p> <ul style="list-style-type: none"> <li>• Flash Mob dance to be held in Ramsay Place on 23rd July at 11.30am</li> <li>• Information stands with past promotional items, Calendar and Umbrellas</li> <li>• Good mix of Carers from other Service Providers, approx. 30</li> <li>• Putting a call out to City of Onkaparinga staff</li> </ul> <p><b>Dementia Workgroup/ Memory Hub</b></p> <ul style="list-style-type: none"> <li>• Still require focus groups for evaluation of the Memory Hub. Julie and Kate from Alzheimer’s SA may have a group, their organisation is going through a re structure at present. <ul style="list-style-type: none"> <li>○ There has been feedback to the group with regards to the location of the Memory Hub, some clients are having difficulty locating it in the library and therefore needing to ask staff for directions.</li> <li>○ The flyers advertising the hub were empty and therefore need to be topped up on a regular basis.</li> </ul> </li> <li>• I will also send out the flyer to Support Worker Agencies, informing them of the Memory Hub.</li> <li>• Suggestions of a pull up banner or poster to indicate location.</li> <li>• <b>Port Lincoln</b> is developing a Memory Hub which should be opening soon. There was discussion that it may be named “Brain Health Hub” instead. Unable to get clarification.</li> <li>• September is <b>Dementia Awareness Month</b> and the group has proposed a social gathering at Noarlunga Library on Tuesday 29 September, for Carers and Care Recipients. The YOD group has been approached to make muffins in advance and on the day participants will endeavour to decorate their muffin – conversation starters. Meeting with library staff next week. Looking for a Guest Speaker for this day? This also is another way of promoting The Memory Hub.</li> </ul>	
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### **Seniors Southern Services Directory**

- Final proof read, checking for typo/mistakes as there was a problem with the formatting. Should be ready for the launch of the War against Loneliness on the 23 July 2015.

### **SASMA**

- Symposium/Health **Seminar 25 September 2015** at the Wayville Showground in conjunction with the Disability and Ageing Expo.
- Rosie Bonnin from G-Trac has funding for this symposium and will be doing the advertising, take home bags, registration and the cost will now be \$20.00
- Guest speakers will be Jenny Hughes, Phillip Hereen, Josephine Boylan, Ngaire Hobbins and Dr Andrew Horwood. Lui will be acting as MC on the day.
- Suggested Workshops: Resilience Workshop, Be Inspired- Connection, I Can(t), Yoga and or Tai Chi workshop.

### **Tailor Made Project**

- Reference Group, 2<sup>nd</sup> Meeting – bi monthly
- Brain stormed “Barriers of Respite” & “Dream model of Respite Care”.
- Discussed “Information for Participants” & Consent to Participate” forms.
- Agreed upon the Terms of Reference.

### **Advanced Care Directive**

- Advanced Care Directive was held on 1 July, by the Office of the Public Advocate. 17 people attended.
- OPA suggested that everyone young or old should have forms filled out along with a Will and Enduring Power of Attorney. However once the forms are filled out, where do they go, do they just sit in a draw? There is a wallet card attached to the booklet for people to lodge with their doctor.
- Suggestion to have this information attached to driver’s licence or on My Aged Care Portal.
- COTA is offering to assist clients fill out their forms- needs clarification

	<p><b>RAS forum and information session</b></p> <ul style="list-style-type: none"> <li>This was held on 25 June at Club Marion. 65 people attended, questions and answer for 1.5 hours and also given PowerPoint presentation from the 3 Managers, this was emailed to the network.</li> </ul> <p><b>DSS Information session</b> will be held on 24 July 10am -12pm at Marion Cultural Centre. This will be informing service providers about the process for developing CHSP funding agreements.</p> <ul style="list-style-type: none"> <li>Proposing a CHSP symposium for some time next year.</li> </ul> <p><b>Dementia Pamper Day</b></p> <ul style="list-style-type: none"> <li>Attended Carer Support Dementia Pamper Day on 16 June 2015 and promoted Memory Hub. Good response from participants and carers who attended and general don't usually go to such events.</li> <li>We were also thanked from Carer Support for our assistance with the mail out to our networks.</li> </ul> <p><b>Collaborative Project Officers (CPO) Monthly Meetings</b></p> <ul style="list-style-type: none"> <li>Roy Inglis and Lisa Beaumont: Department for Social Services</li> <li>Luke Westenberg: ACS Workforce/Support Service Manager</li> <li>DSS stated that the Project Officers position will be rolled over to 2017 and contract will be in the post. <ul style="list-style-type: none"> <li>Resilience (BPP) Looking into training for Support Workers as there has been a new updated version for Coordinators.</li> <li>Craig Gogall from Access Care Network asked to be involved with SSRG, to attend meetings</li> </ul> </li> </ul>	
Information sharing	<ul style="list-style-type: none"> <li>Katrina – reporting on 6 and 12 month mark, all targets have been met. Working through the portal (aged care gateway) having lots of problems with the call centre transferring calls to agency as they drop out. Keeping an eye on the types of referrals coming through. Carers event will be held in October.</li> </ul>	

- Jen – International Day of Disability will be held on 3 December at Wakefield House. Performers will start practising for the event; this will consist of dancing, singing and video editing. This event is council funded and open to all clients. Jen will send out more information to the network.
- Mel – working through the portal and all the changes due to the roll out on 1 July. Lots of problems with Medicare data, the income test review is changing every 3 months.
- Stacey – is getting familiar with her new role in Community Transport Network.
- Coral – On the 1 July the National Help Line for dementia service has been moved from Adelaide (locally to nationally) to become an interstate service. There have also been some inappropriate referrals coming through. The link workers are still in existence, but this is changing. They may be called dementia key workers in the future. Organisations are unable to support Younger Onset Dementia, due to the changes in my aged care. We can still support clients, but depends if they are over 65, they may need to be referred to the gateway.
- Angela – Portal problems, for example no phone number was left on a referral. They are using the JP room on a Monday to help register people for may aged care services. Long waiting cue. Same questions asked to client from different people. The phone line has been cutting out. The clients haven't been able to finish the service and therefore it's not complete. Angela's team are keeping a record of all clients coming through even though they are being rejected. Keeping all current clients the same. They have sent out letters to clients for social support, for Marion Wave Makers, their average age is 80 and they have 20 per group for x2 aqua classes per week. These classes are for Marion council customers; however clients internally and externally from the Marion area can be placed on a waiting list. Call Community Care at Marion.
- Sally – Community Programs have changed their name, they are now called Active Aging. The disability and volunteer team have moved to another team. Issues with the portal, as the Onkaparinga Council wasn't appearing as a service provider,

	<p>however this has since been fixed. Due to the partnership with ACH we are able to see their referrals and vice versa. The 'I Can(t)' program was delivered to the team members and it was very successful. Lui and Sally presented at Ageing in a Foreign Land seminar and they are in continual talks about rolling out this program to Southern Cross. Clare has worked on the 'I Can(t)' training package and looking to roll this out as a wellness package on behalf of the SSRG. Sally presented at the Gerontology seminar with other professional speakers, one from Brunel University London. Sally presented information from past and present projects and showed a short film, called Ignite your spark. Which was received well, Calenders were also handed out to participants.</p> <ul style="list-style-type: none"> <li>• Mandy –Their CEO is on the National Carers 'Gateway reference group. The mental health respite has new guidelines; this will be a fee for service and they are having information sessions on this. Funding from DCSI has enabled them to make a film about Aboriginal Care in the Community; this will be for rural and urban workers.</li> </ul>	
Topic – Calenders and umbrella	No further information was added	

**Next meeting date: 21 September 2015**  
**Time: 2.00 - 4.00 pm**  
**Venue: Mayors Parlour, City of Marion**