



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting

Workgroup: Steering Committee
Date: 23 November 2015

Present: Lui DiVenuto, Sally Warnes, Stacey Pilmore, Sandy Johnson-Jones, Jen Day, Mandy Toczec-McPeake, Tali Warnock, Katrina Easton, Coral Sharp, Craig Gogal, Jenny Sandow, Sarah Nicholas, Stacey Pilmore, Lee Presswood, Grant Edwards, Gill Schulze, Katrina Easton, Clare Kelly (minutes)

Apologies: Maria Johns, Monica Du Plessis, Rima Sallis, Sarah Nicholas, Mandy Toczec-McPeake, Sue Green, Valerie Sandlant, Angela Bell, Mel Olson,

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">welcome and apologies	
Previous minutes & business arising	<ul style="list-style-type: none">previous minutes acceptedintroductions were made around the tableSSRG Auspice; we welcome Lui DiVenuto as the new auspice of the SSRG. He has won the position of Team Leader Active Ageing, City of Onkaparinga.	
Project Officer update	Annual Report & Plan <ul style="list-style-type: none">The Annual report was completed and submitted to the Department of Social	

Services 30/9/15.

- Copies of the report are available for all members of the Steering committee.
- The annual plan is due to be submitted 31 December 2015.

State-wide Collaborative Projects

- DSS representatives have spoken to the Collaborative Project Officers via a phone link and in person during both the September and October meetings. The discussions were centred on what expectations the Commonwealth have regarding the work and outcomes of the projects. A list of Sector Support objectives were developed and can be divided between the Collaborative Project's four strategic aims – Collaboration, Engagement, Reform and Responsiveness.
- The CPO's will be offering a suit of wellness training sessions in 2016 – these will include Wellness and Wellbeing presented by the Better Practice Project (BPP) aimed at care workers, a workshop presented by CPO's exploring wellness practice in the regions using a solution focused process and aimed at coordinators, the I Can (train the trainer) program – aimed at workers and consumers and a Carer Workshop delivered by the BPP for coordinators. We are also thinking of including a session on work force resilience and possibly engage LEAP SA to deliver this.
- It has been made clear by DSS/Department of Health that the collaborative Projects need to focus on My Aged Care and assist with promoting its successful implementation. Meetings and workshops will be held across the State to identify and theme issues in the system and give feedback to the Commonwealth.

Executive Committee planning workshop

- A planning discussion took place in September with the Executive Committee. The content was based on the Sector Support objectives designed jointly between the CPO's and DSS and is included in the meeting handouts.
- The key issues and actions will assist the Steering Committee with planning for 2016/17.

War Against Loneliness - update

- 1995 calendars have been distributed in the southern region.
- 945 umbrellas have been distributed in the southern region.
- Umbrella postcards are being developed to extend the campaign and could be used purely to create awareness or alternatively have an added element to them by asking

people to take photos and win umbrellas as prizes. What do you think? (Committee agreed to the umbrella postcards and photo competition to win an umbrella)

- An article about the war against loneliness campaign was featured in the Spring edition of the Onkaparinga Magazine.

Memory Hub – update

- Port Augusta library are interested in replicating the Memory Hub – this is being supported by the Far North Collaborative Project officer, Tiffany Davies.
- Representatives from Mitcham council libraries visited the Memory Hub to better understand the concept and are looking at ways it could be implemented in their area.
- The Seniors Card on-line newsletter titled WeekendPlus is distributed to Seniors Card members and the November 19 issue has published an article about the Noarlunga Library Memory Hub. <http://www.weekendplus.sa.gov.au/?iid=132260#folio=2>

I Can – train the trainer

- The ‘I can’ workshops have been trialled 8 times with both consumers and staff from aged care organisations.
- To spread this training wider throughout the region a train the trainer package is being developed and will be delivered in 2016.

Southern Region Network Meeting

- A Southern Region Network Meeting is scheduled for 26 November at Club Marion. The meeting involves wellbeing presentations and a session on the aged care reforms to discuss what is going well and what’s not. This information will be passed onto the Commonwealth after it is collated with state-wide feedback.

AAG National Conference – Place, Spirit Heart

- Sally attended the national conference in Alice Springs this month. She and Eastern Collaborative Project colleague (now Team Leader at Onkaparinga) exhibited a poster presentation on the I Can program.

Music Therapy

- Collaboration between City of Onkaparinga, Earth Medicine Australia and SSRG will be offering train the trainer workshops ‘Changing Lives through Music’. Working with older people and music is another strategy to achieve wellbeing and work within a

	<p>wellness model.</p> <ul style="list-style-type: none"> • The workshops will be offered in February/March 2016 	
Moving forward – workgroups?	<ul style="list-style-type: none"> • The Dementia workgroup will continue. • Lui suggested having the workgroups be project specific and have a mixture of short and long projects. • Portfolio around collaboration, reform, engagement and responsiveness. Capture data from each area and get feedback in January. 	The group will ask their staff and email their suggestions through.
CHSP discussion – how things are going	<ul style="list-style-type: none"> • Four months in and there are lots of changes. Some people are tired due to the constant change and lots of hard work during the transition. • Data exchange, addressing wellness and reablement, making sure we are doing this correctly. • Accepting referrals correctly. • From a RAS perspective, some providers are working well and others not so good (with regards to understanding referrals). • The biggest gaps are in the country region. The portal can be difficult to navigate, however the RAS assessors are putting more information into the forms. • Portal changes, in the future, aim to print the relevant information only and not the whole document and only print 20 questions to one page. • Wait times at the call centre are lower. • Improvements to My Aged Care are being implemented. • Feedback from the group was to contact the Operations Centre in Canberra, rather than email the help desk. 	
Information sharing	<ul style="list-style-type: none"> • Katrina – spoke about the Carers SA survey and has attached the link http://carers-sa.asn.au/publications/list The carer gateway will be live in December and acts as an information point. • Tali – plenty of level 2 packages available • Stacey – The CPN roll was previously information and education only, however it has 	

	<p>now been changed to service provision requiring outputs. The CPN's are still waiting for their contracts; they are due to receive them by the end of November. No extra funding has been granted to support the changes. The contract for the CPN will be until June 2016. A model hasn't been developed yet.</p> <ul style="list-style-type: none"> • Coral – due to changes are recruiting 4 new people. Funded until June 2018 – newly named team: Specialised Services. • Angela – Portal problems, for example no phone number was left on a referral. They are using the JP room on a Monday to help register people for My Aged Care services. The team are keeping a record of all clients coming through even if they are being rejected. They have sent out letters to clients for social support, for Marion Wave Makers, their average age is 80 and they have 20 per group for x2 aqua classes per week. These classes are for Marion council customers; however clients internally and externally from the Marion area can be placed on a waiting list. Call Community Care at Marion. • Craig – 2 new staff members • Grant – 25 RAS assessors and 5 full time assessors in the south, they are fully staffed. • Jenny S – CPN challenge as they are trying to set one up. Jenny to go on long service leave and Linda Macphail will be in the acting role. 	
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Next meeting date: 18 January 2016

Time: 2.00 - 4.00 pm

Venue: Mayors Parlour, City of Marion