



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Steering Committee
Date: 26 September 2016

Present: Janine Callegari, Tali Warnock, Prue Oake, Tanya Robertson, Monica DuPlessis, Carol Matthews, Rima Sallis, Chris O'Brien, Lui DiVenuto, Margaret Potts, Jacqui Bowden, Sally Warnes, Lorna Fairbanks, Bev Young, Karen Field, Julie Oats, Cathy Wiseman

Apologies: Natasha Boots

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">welcome and apologies	
Introduction, previous minutes & business arising	<ul style="list-style-type: none">previous minutes acceptedintroductions were made around the table	
Guest speakers, Bev Young and Lorna Fairbank from the Department of Health	<ul style="list-style-type: none">Changes planned for February 2017 –Home care packages will follow the consumer, there will be a national wait list and an approved providers listEach individual will have a defined budget and the consumer will choose who delivers the service	

	<ul style="list-style-type: none"> • One waitlist will make it more equitable for all Australians • A State / regional allocation will no longer exist • If there are any vacancies in packages they go back into the National pool • Consumers will require an ACAT through My Aged Care • Web based referral form available • ACAT's assess for level 1, 2, 3, 4 and use the same tool as the RAS and the call Centre. They can prioritise for consumers with high needs, otherwise it is based on the time they apply. • If you are at the top of list, you get a code and a letter. It's the same process if you are looking for a place in a residential care facility. • There are 56 days to pick up the package and an extension of 28 days can be granted after that. • People are not being disadvantaged, if they were at the top of the list, they stay at the top and don't go to the bottom. • Service providers require the current code to ensure the package will be funded • Unspent funds will follow the consumer when the consumer changes providers or package. • Providers will need to nominate an exit cost • Special needs groups will be monitored more closely • Number of packages will grow as per planning ratio • A client who is receiving CHSP services and gets a home care package can continue receiving the CHSP services at full cost recovery 	
Project Officer update, include	<p>Annual Report</p> <ul style="list-style-type: none"> • The SSRG annual report is due to be submitted to the Department of Health by 31 October 2016. The report will address the outcomes as indicated in the annual plan (copy supplied). <p>Aged Care Pathways Workgroup</p> <ul style="list-style-type: none"> • The main focus of the group has been to monitor the progress of CHSP. • The group supplied up-to date information to be included in the most recent MAC issues feedback paper developed by the State-wide Collaborative Projects. This issues report has been forwarded on to the Department of Health and to Aged and Community Services (ACS, Peta Braendler). The information will be discussed at the next 	

Collaborative Project Officers meeting in October. The Department and Peta Braendler (ACS) have been invited to attend.

- The Because I Can train the trainer course will be delivered to the group over the course of several months to enable group members to use the resource in their practice.

Dementia Workgroup

- The 3 driving and dementia film clips can be viewed from the SSRG website.
- The official launch of the project occurred at the SASMA Symposium (Great Life, Better Choices) on Friday 23 September. 90 people attended the Symposium and received copies of the paper-based 'tyre' resource and promotional stress balls. A cake to celebrate completion of the project was shared with participants for morning tea.
- There was an issue about the 'red cross' used in 2 of the films to symbolise health/accidents and it had to be changed to blue because of concerns about breaching copy right.

Reform Workgroup

- This group finished as the Aged Care Pathways workgroup was also focusing on the CHSP reforms – the groups have amalgamated.

Ageing and Technology Workgroup

- The group is working on developing an on-line training resource for workers', volunteers and family members to use to learn how to better engage older people with technology (tablets and computers).
- The project is a partnership arrangement with St John Flourishing Lives Program who have already developed a resource containing 3 modules. The content is being combined into one on-line training program (possibly 2).
- City of Onkaparinga is contributing funds to the project.
- A Masters Social Work student is assisting the project and will be producing a needs assessment to find out how older people want to use technology.

South Australian Self-Management Alliance (SASMA)

- As part of the Ageing, Disability and Life Style Expo SASMA organised a symposium titled

	<p>‘Great Life, Better Choices’.</p> <ul style="list-style-type: none"> • The focus was on wellbeing, with the afternoon sessions being in 3 streams – creative, cognitive and physical. • The SSRG has been a long -term member of SASMA because of the links to wellness practice and resilience and assists with organising the symposium and contributing financially. • SASMA are inviting any interested stakeholders to a presentation at the Avoca Hotel 13 October 2016, 11:00am. Attendees are invited to stay for lunch to maximise networking opportunities. <p>Wellbeing and Resilience</p> <ul style="list-style-type: none"> • Workshops are being organised through LEAP SA (Let’s Empower All People) to focus on workplace resilience. They will be delivered state wide through the Collaborative Projects. • The SSRG is collaborating with the Better Practice Project to deliver wellbeing and resilience training to workers in the southern region and are currently negotiating to establish the content of the workshops. • The SSRG is also collaborating with Marion, Holdfast Bay and Onkaparinga Councils to co-deliver the wellbeing and resilience course to community members (the SAMHRI project). The plan is to commence the 8 week course late in October at Hallett Cove Library – a central venue for all council regions. <p>Because I Can</p> <ul style="list-style-type: none"> • A train the trainer course (all day) is scheduled for the 18 October at Marion Hotel. There are still some vacancies. • The program has been accepted for a table-top presentation at the upcoming Gerontology Conference in Canberra, early November. Sally and Lui DiVenuto will be co-presenting. 	
Information sharing	<p>Prue Oake -Life Care At capacity for domestic, high care packages available in the north.</p>	

Tali Warnock – Anglicare

At capacity in the south. Recruiting new CHSP coordinator. At capacity for Assistance with Housing, level 2 packages available in the southern area.

Cathy Wiseman – City of Marion

Have formulated a letter for residents to give to the RAS at their assessment. The letter explains to the person and the RAS all the correct referral information. They also have letters for CALD clients and are seeking feedback from the RAS.

Karen Field – Catalyst Foundation

Worked at the Disability, Ageing and Lifestyle Expo on 23 September, 4000 people visited the expo, feedback has been positive. Some people are still struggling with the name change from SIS to Catalyst - the reason they changed the name was because they now provide services for a wider audience. They also have a LGBTI staff member and Access and Equity Officer. Catalyst is working on two new projects, mediation for cultural families and cultural tapestry.

Lui DiVenuto – City of Onkaparinga

Wellbeing and resilience workshops start soon – targeting 200 older people in the City of Onkaparinga. Undertaking strategic review of the ageing and disability teams. Community Links has a new coordinator who is working with residents with complex needs - hoarding and squalor. Social program is performing well and has grown. A new Shed program has started at Elizabeth House – the Positive Ageing Centres are now part of the Active Ageing team.

Jacqui Bowden – APM

Thank you to the group for sharing information about their services eg, emailing flyers and posters, this has been shared with the RAS assessors. APM RAS assessors are very busy as they are assisting clients with a turnaround time of 7 days. MAC upgrade happened 2 weeks ago with some good outcomes.

Margaret Potts - Carer Support

Completed a film about caring in Aboriginal communities – to promote awareness. After hours contact is being manned by coordinators on a rotation. Busy time as it is Carers Week in October. Mega movie session on 7 October.

	<p>Chris Obrien - ECH CHSP program at capacity. Level 2 packages available. Implementing grandparent's wellness program. New data base system for the organisation has been installed and going well.</p> <p>Rima Sallis - Marion Council Have begun a new program to assist people caring for their pets. Working towards delivering wellbeing and resilience workshops.</p> <p>Carol Matthews - Resthaven Ridgeway House has vacancies</p> <p>Monica DuPlessis – Holdfast Bay Council RSPCA partner in pet care project. 10 October 2016 is the opening launch of the Community Information kiosk; there is a specific area for people to come in to search and contact My Aged Care through use of a computer attached to a TV screen and telephone. The kiosk is a dementia friendly area and sound proof. 147 people have already been supported through this service.</p> <p>Tanya Robertson - ACNA Very busy in most areas. Continue to build service information files.</p> <p>Julia Overton – City of Mitcham External review. A new community bus – 12 seater, to support more trips including to the aquatic centre and singing group.</p> <p>Janine Callegari - Care and Share Has the capacity for more referrals - growing the program Wednesday, Thursday and Friday. Staff attended the Disability, Ageing and Lifestyle expo, was a great networking opportunity.</p>	
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Next meeting date: Monday 23 January 2017

Time: 2.00 - 4.00 pm

Venue: Cove Civic Centre, 1 Ragamuffin Dr, Hallett Cove