



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: Steering Committee
Date: 30 May 2016

Present: Lui DiVenuto, Sally Warnes, Mandy Toczec-McPeake, Tali Warnock, Gill Schulze, Sarah Nicholas, Cathy Wiseman, Katrina Easton, Louise Bower, Monica Duplesis, Stacey Pilmore, Janine Callegari, Sarah Nicholas, Prue Oake, Margaret Potts, Lacey Kis, Katrina Easton

Apologies: Jacqui Bowden, Stephanie Hilary Burman, Lynda Macphail, Cathy Wiseman

Agenda Items	Discussion	Actions
Welcome and apologies	<ul style="list-style-type: none">welcome and apologies	
Previous minutes & business arising	<ul style="list-style-type: none">previous minutes acceptedintroductions were made around the table	
Membership of executive	<ul style="list-style-type: none">Mandy is leaving the SSRG Steering Committee and Margaret Potts will be the new representative from Carer SupportMandy's position as SSRG chair and member of the Exec will now be vacantThe Exec position held by Coral Sharp (AASA) is still vacant	

- Sue Green will also be resigning leaving her Exec position vacant
- Lui DiVenuto is happy to take on the role of chair in the short term
- If anyone is interested in being the SRG Chair or would like to be part of the Executive Committee, please contact Sally

Designing the new integrated carer support service - discussion

- The group examined and discussed the proposed structure. The draft service concepts are indicated below.

B. THE DRAFT SERVICE CONCEPT

The draft Service Concept proposes eight services as outlined in the table below.

Support	Description	National Service Delivery	Local Service Delivery
Awareness	Find carers, particularly those most often overlooked, through outreach, partnerships and co-located services, and encourage their use of available interventions	✓	✓
Information	Provide carer-focused information about their situation and availability of carer services. Assist carers to identify appropriate next steps.	✓	✓
Intake	Conduct carer intake, by capturing a set of information to assist in connecting a carer to locally delivered services.	✓	✓
Education	Education and training programmes aimed at increasing a carer's knowledge, educating them about the resources available and teaching skills (e.g. problem solving, lifting techniques)	✓	✓
Peer Support	Connect carers to provide informal support networks through relationship building and shared experiences between carers with similar circumstances.	✓	✓
A multi-component intervention	Deliver a single package of interventions (including carer mentoring, financial support ³ and respite support) tailored to the needs of the carer.		✓
Counselling	Individual and/or group counselling sessions.	✓	✓
Needs identification and planning	Gather information about a carer's situation, and assist them with planning their personal and service-based supports.	✓	✓

	<p>There was a lot of discussion about the multicomponent Intervention, which includes</p> <ul style="list-style-type: none"> • Financial support • Carer mentoring • Respite support <p>Feedback is being sought for this draft discussion paper and the deadline to submit a response is 6 June 2016.</p>	
<p>Project Officer update</p>	<p>State-wide Collaborative Projects</p> <ul style="list-style-type: none"> • The planning of the Collaborative Projects Symposium to be held 1 July 2016 continues. A copy of the program is attached. There will be a focus on best practice, wellness, compliance and highlights of the role of the CPO's. To demonstrate the effectiveness of the Collaborative's a short film is currently being developed using photos and video clips. (This is being financed by the SSRG) Because of government being in caretaker mode, representatives from the Department of Health are unable to attend which is a disappointing result however their presentation will be replaced by Peter Sparrow speaking about the very important carer issue. • The Eastern Collaborative Project has a new project officer, Susan Beard. • There is a request to repeat a workshop being delivered in the North – The Portal – Let's make it work! It is being facilitated by RAS providers – Sally will explore the possibility further. <p>Training</p> <ul style="list-style-type: none"> • The 3 Wellness Practice workshops presented by the Better Practice Project have all been delivered with a total of 52 participants. • A Hoarding and Squalor workshop was hosted by the SSRG 19/5/16, delivered and supported by Junction Australia. There were 20 participants. <p>Aged Care Reform Workgroup</p> <ul style="list-style-type: none"> • The group met in April and the discussion paper reflecting the outcome of the reform workshop was presented. It will be formally submitted to the Department as an 	

attachment with the results of the state-wide online survey - 108 responded to the on-line survey in the southern region. The results are attached.

Aged Care Pathways Workgroup

- The group has been focusing on a way to ensure that the Regional Assessment Services receive detailed information to ensure more targeted and appropriate referrals. A spread sheet has been designed and is being tested by group members. The next step is to distribute it widely to organisations to complete and email to each of the three Regional Assessment Services.

Dementia Workgroup

- The Dementia Workgroup, in collaboration with the CPN is creating a Dementia and Driving resource. The resource will consist of 3 short films – the first about warning signs, the second about having the conversation and the third about the solutions to address life without driving. A paper resource will accompany the film, containing all the relevant information in an interactive wheel, similar to the Because I Can driving wheel.

SASMA (South Australian Self Management Alliance)

- A themed network meeting was held at Marion Hotel in April, the topic being the Adelaide PHN, 22 people attended.
- SASMA are currently organising the 2016 symposium which will be held during September in conjunction with the Seniors Information Service Disability and Ageing Expo. There will be a focus on practical strategies to address wellness and a will have a 'fun' element.

Because I Can

- The Because I Can manual is currently with a graphic designer to present it in a professional and engaging manner. It will be formally launched at the CPO Symposium in July. The final draft of the manual is currently being checked.

Australian Association of Gerontology Conference

- Lui DiVenuto and Sally Warnes presented Because I Can during the breakout sessions, attracting good attendance.

Sally to email the spread sheet to the list of name that attended the RAS speed dating

	<p>Resilience and Wellbeing Training</p> <ul style="list-style-type: none"> Sally attended training by SAHMRI and Tech-Werks, titled Resilience and Wellbeing Training. We will explore the options of using this more broadly in the region – other collaborative project officers have also completed the training. 	
Information sharing	<p>Monica – Holdfast Bay Currently services are at capacity.</p> <p>Lacey – ACNA Assessor Referrals have decreased both here and in Queensland.</p> <p>Prue – Life Care Very busy and recruiting staff.</p> <p>Tali Warnock – Anglicare At capacity for domestic referrals. Level 2 packages available. Giving assistance to people with their applications applying for hardship through Centrelink.</p> <p>Sarah Nicholas – James Brown No more packages received in the latest ACAR round - ensuring current services are high quality.</p> <p>Stacey – CPN Onkaparinga Council Now responsible for delivering transport services - working towards meeting outputs. Developing the dementia and driving film and resource in partnership with the SSRG. Attended the SACTA forum. The information was very useful and it was an opportunity to make new contacts with people in the industry.</p> <p>Katrina Easton – Carers SA Carer counselling available. Very busy due to staff undertaking PERMA training. Producing a response to the new integrated carer support service discussion paper. Receiving funding from CHSP and an audit is scheduled for next month. Katrina will be leaving to go on maternity leave.</p>	

	<p>Lui DiVenuto – City of Onkaparinga Uploaded service information on Data Exchange and it worked well. There are currently two vacancies in the team, one position in the hoarding and squalor program and interviews are being held for the Sustaining Wellbeing officer.</p> <p>Janine – Care and Share Reviewing and updating the website. There is a slight increase in referrals.</p> <p>Sally thanked Mandy for her continuing support of the SSRG and the important role she has played as chair-person.</p>	
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Next meeting date: 25 July 2016

Time: 2.00 - 4.00 pm

Venue: Mayors Parlour, City of Marion