



SOUTHERN SERVICES
REFORM GROUP

SSRG Workgroup Meeting
Workgroup: steering
Date: Monday 21 January 2013

Present: Anna Howard (Chair), Patricia Field, Jen Day, Jenny Sandow, Mandy ToczecMcPeake, Sharon Tentye, Sharyn Johnson, Bronwyn Harding, Marie Noble, Sue Green, Louise Fuller, Alison Bowden (Auspice), Sally Warnes (Project Officer), Bev Bannister (Minutes)

Apologies: Monica du Plessis, Donna Brownsea

Agenda Items	Discussion	Actions
Welcome, apologie	<ul style="list-style-type: none">• Members welcomed back for a brand new year• We had a good finish to last year with the lunch and the forum• Mandy ToczecMcPeake will be the deputy chair of the steering group and in her absence Sharyn Johnson will step up	
Previous minutes & business arising	<ul style="list-style-type: none">• Previous minutes accepted• no business arising	

Health and
Community
Informed Choices
Project report

- Louise talked briefly and handed out copies of her report and the definition list
- A discussion was held on the layout of the app and the definitions used in the app
- Members were asked to take the definition list away with them and read it and then provide feedback to Louise within two weeks
- A name is needed for the app, suggestion – Community to Go
- Do we keep the name regional or do we generalise it?

Project Aim

To increase the knowledge and understanding of health professionals about community services that are available in the Cities of Onkaparinga, Holdfast Bay, Marion and Mitcham. Targeted at health professionals – newly employed but will be available for all health professionals, community services and health consumers

Summary of Work

- Confirmed large volume of Community Services Information in many forms
- Identified that information is accessed in different ways – brochures, work colleagues, folders, directories, internet - no one way
- Established scope of project given limited time and budget – young professionals
- Decided that the resource will include a magnetic booklet with QR code, i-phone app and poster
- Finalised quotes on booklet and app development
- Commenced design and writing - service categories, definitions, Checklists, FAQs
- Completed definitions of services and sent to the app developer, Toucan
- Promotion –Will develop structured promotional/marketing resource.

Next – Now to March

- To finalise writing information for inclusion in the resource
- To finalise design and layout of resource
- To meet with community and health professional to ensure information is correct
- To gain feedback from SSRG workgroups, target group and community health professionals

	<ul style="list-style-type: none"> • To develop marketing resource <p>Discussion</p> <ul style="list-style-type: none"> ▪ Name for app ▪ Ideas for fact sheets etc. (section 3 of app) 	
SSRG Project Officer report	<p>1. Annual Plan The activity work plan submitted in September has been approved by the Department of Health and Ageing.</p> <p>2. Workgroups</p> <p>Carer Issues Workgroup: The workgroup are organising an official launch of the resource on 25 February, 4:00 to 6:00pm at the Mitcham Cultural Village. One of the main objectives of the launch is the handing over of the resource to the carer organisations – Carers SA and Carer Support.</p> <p><i>Question to be addressed:</i> How invitations are to be distributed</p> <p><i>Discussion:</i></p> <ul style="list-style-type: none"> • Who do we invite to the launch? • The launch is a celebration of a completed project, a handover to the carer organisations and to educate other attendees • Peter Sparrow from Carer Support and Rosemary Warmington from Carers SA, have been invited to speak at the launch. Peter will talk about the impact of working and being a carer. Rosemary will talk about the positive impact that having a resource will have • Sally and Carole Matthews will do a presentation on the resource. • We looked into having a prominent guest speaker but have decided against this as the cost is too high • Members of the Red Hatters society to do a hat parade • Could we invite other businesses and their HR departments? • Members to give contacts to Sally and we will keep a list and send letters out • Every one to go away and obtain three contacts to organisations by the end of the week and send to Sally for list 	

- Lodge all business names with Sally before you contact them so we do not double up
- Invitations will be sent to Toucan Publishers, Trent Johnson and working carers for their help and contribution to the resource
- DVDs to be given out with a business card telling where the resource can be obtained on our website

Dementia Workgroup: The group are exploring two possible options for their project in 2013.

- Training to expand knowledge and practice about 'enhancing independence' for people with dementia – Montessori approach
- Training of 'Dementia Champions' in the region.

Discussion:

- Dementia Action Plan - we do not have the capacity to be involved at a deeper level
- No one is doing the role at the moment but we believe that health are taking it on
- The plan is finished and we have copies if required but are not responsible for the plan
- If workgroup members are able to become dementia champions they will receive ongoing support from the group

Social Inclusion Workgroup: A second postcard trial will commence February 2013 in Holdfast Bay council area. Currently a report is being written to analyse and document the process and outcomes of the project - 'Reaching the Unreachable'.

In Home Services Workgroup: 'Health and Community Informed Choices' – a project aimed at creating a resource/system to promote a smooth transition for consumers from acute care to community care. The project is in full swing - a detailed report will be given by the project officer, Louise Fuller.

Questions to be addressed: fact sheet topics and a name for the app.

Consumer Workgroup: Have developed their own Charter of Consumer Rights and have been giving valuable contributions and feedback on current projects, particularly the Health and Community Informed Choices app.

3. Budget

The budget is on target.

4. Innovative Projects Forum - Where to now?

Thank you to all who were involved in the Innovative Projects forum in November – the content was motivating and exciting.

Questions to be addressed: Should we be planning a follow up to this event and what would it look like?

Should the SSRG be hosting a different kind of regional forum on another topic?

Discussion:

- Have spoken with A2HC Lyndal Gerrard – A2HC is not advertised
- More information on the gateway is required – Invite Peta Brandler to come and talk to us at the next meeting
- Sue Leckie from the northern region is holding a forum around this topic, we may be able to use her format
- Maybe get COTA involved in a forum as well
- Do we do something to follow on from the innovative project forum?
- Write to people who attended the forum - what now? Did you find it useful?
- Sally to write a summary of the projects and contact numbers

5. Dementia Study and Training Centre

Younger onset dementia training has been rescheduled for:

- March 14, 2:00 to 4:00pm at Marion council
- April 5th, 2:00 to 4:00 pm at Onkaparinga Council

6. Southern regional Alliance Conference report

The final draft of the report from the conference has been completed by Flinders University, Southgate Institute for Health, Society and Equity. One of the most positive things that came from the conference was the opportunity to work with experts from a variety of community services which prompted me to consider issues affecting older people more broadly and approach issues differently within a broader framework.

7. Population health survey

Diploma of Population Health - have recently completed a unit on community consultation using the attached survey. I am asking all workgroups to fill it in to provide some basic information about how successful the south is addressing 'aging'.

Sally: Invite Peta Brandler (ACS) to next meeting

Sally: Collate Innovative Projects and contact numbers

	<p>8. COTA The Collaborative Projects are having discussions with COTA to look at ways that consumers can have a voice collectively through a recognised body, particularly in relation to the aged care reforms. Meeting again this month to further explore options.</p> <p>9. Ted.com Dan Buettner Interesting presentation recorded on Ted.com - it looks at the elements required to increase your chance to live to 100!</p> <p>10. Information about partnering As part of the Population Health Diploma I have been using information about partnering (terms of reference, MOU's etc) - an excellent resource can be found: www.vcooss.org.au - VCOSS Partnership Practice Guide (1,2,3&4) Sally is attending the Can of Worms Forum tonight – health reforms - there is a report on the SA Health website</p>	
information sharing	<p>Mandy – Carer Support</p> <ul style="list-style-type: none"> • The Carers Conference went well, good information and lots of attendees • Some of the exhibitors from the Carers Expo will be invited to present at the Regional Disability Network Information Session on accessible housing for people with disabilities in early 2013 • Carers Expo was well put together • All attendees from the carer conference will be invited to a follow up meeting with the minister regarding housing for people with disabilities • Attending an information session discussing individualised funding • Hoping the new southern venue will be open on 4 February, 241b Main South Rd, staff are already working there but it is not open to carers until the official opening - 8 February • Thank you to Bronwyn (ACH) who has been hosting two staff members from Carer Support <p>Patricia – Older Persons Mental Health</p> <ul style="list-style-type: none"> • Cost cutting within the organisation affecting services • Busy as usual <p>Sharon – Carers SA</p>	

	<ul style="list-style-type: none"> • Has had an increase in funding from DOHA • Looking at running some group counselling sessions • Also have art therapy program and better start program for children with disabilities <p>Sue - ECH</p> <ul style="list-style-type: none"> • DOHA quality assurance visit occurred late last year • There has been a restructure of the organisation with Masonic becoming part of ECH • Community has doubled in size since Masonic joined ECH <p>Marie - Anglicare</p> <ul style="list-style-type: none"> • DOHA visit happening • Anglicare are in a transition period following a restructure • Back to doing her role in the south only <p>Jen – City of Onkaparinga</p> <ul style="list-style-type: none"> • The Community Capacity section of City of Onkaparinga has been rehoused in Commonwealth House. The offices are bright and new and Jen is now in the same pod as the SSRG <p>Bronwyn - ACH</p> <ul style="list-style-type: none"> • Business as usual • Has concerns about changes to CFS website's fire risk services and their heat wave policy and cancelling services because of heat • Centralized after hours contact number working well at the moment <p>Anna – Uniting Communities</p> <ul style="list-style-type: none"> • Organisation has had a minor restructure 	
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Next meeting date: Monday 18 March 2013

Time: 2 - 4 pm

Place: Mayors Parlour, City of Marion