



SOUTHERN SERVICES  
REFORM GROUP

Summary of Funding Application  
On behalf of the In Home Services Workgroup  
November 2011

Project title: **Health and Community Informed Choices**

This project proposal is the product of collaboration between representatives from 12 community organisations that are involved in the SSRG In Home Services Workgroup. Smooth transition for consumers from acute care to community care has been identified as an area that requires innovative improvement to ultimately add value to the existing services - Carelink and Access2HomeCare (A2HC). The project aims to work with the current structures but enhance their ease of use and success, thus increasing consumer satisfaction. The underlying assumption is that if the health sector had a better understanding of the community sector and what it offers, consumers would have better quality information to make informed choices about how they return or remain living in the community. If the right information is delivered at the right time and in the right manner, the person is enabled to make informed good choices, providing the opportunity to maximise their capacity and quality of life. (HACC Service Principle 1)

Currently the Southern Adelaide Health Service has a publication titled Alternatives to Hospital Care. Although very useful the information is currently out of date and the explanations about community care are brief, lacking any detail regarding what services may include or their degree of flexibility. This project will not only be the development of a resource, but will be delivered through presentations, a 'hands on' approach, and become embedded in TAFE curriculum.

The system will be developed by a project officer with skills matching the requirements of the task over a 12 month period. Although the information collated will be specifically aimed for use by the health sector it will not exclude the distribution to service providers within the community sector. The information will encompass all available community services in the southern region with sufficient detail to assist consumers to make informed choices.

The information will be able to be accessed in a number of formats - power point presentations, information packs, lecture materials and website page. Presentations will be delivered to the health sector as requested and to targeted students at universities, TAFE and registered training organisations. Maintenance of the information will be addressed through developing memorandums of understanding with community organisations to make a commitment to update information as necessary. Information will be a mix of generic and organisation specific.