

Charter of Consumer Rights

Our Rights.....get them right

- The Right information shared with the Right people
- The Right questions asked
- The Right training given
- The Right solutions achieved
- The Right management plan implemented

- The Right interventions negotiated
- The Right care worker engaged
- The Right equipment organised
- The Right time frame adhered to

- The Right pathway to better health and wellbeing

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Developed by the Southern Services Reform Group,
Consumer Workgroup



SOUTHERN SERVICES REFORM GROUP